

# Treating Patients with C.A.R.E

## An Interactive 4-Hour Training Workshop

The Treating Patients with C.A.R.E curricula has been designed to enhance health outcomes by supporting every staff member to be full members of a health care team. What staff members do affects important issues like whether patients make appointments, keep appointments and communicate their concerns completely. This program helps all staff to be able to impact what is within their span of control – how they communicate.

#### FIVE DATES & TWO LOCATIONS TO CHOOSE FROM:

Thursday, March 27, 2014 Tuesday, April 8, 2014

9:00 a.m. - 1:00 p.m.

Council of Community Clinics **Board Room** 7535 Metropolitan Drive San Diego, CA 92108 Free Lot Parking

**Training Workshops funded by:** 

blue of california foundation

Tuesday, April 1, 2014 Friday, April 4, 2014 Monday, April 7, 2014 9:00 a.m. - 1:00 p.m.

Vista Community Clinic - Women's Ctr. 2<sup>nd</sup> floor, Classrooms 1 & 2 1000 Vale Terrace Drive Vista, CA 92084 Free parking in the church parking lot along Williamston St. (on the other side of patient parking garage)

## Open to CCC Member Clinics | No Fee to Attend | Lunch is Provided

4 hours of Continued Education will be provided for all licensed staff. The Institute for Healthcare Communication (IHC) is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to sponsor continuing medical education for physicians. ACCME Provider #0004248. IHC also maintains a co-provider relationship with the University of Pittsburgh, School of Nursing, accredited by the American Nursing Credentialing Center (ANCC) to provide Continuing Nursing Education. This workshop is designated by IHC as a continuing medical education activity meeting the criteria for 4 hours in Category 1.

### REGISTRATION REQUIRED

Only 30 spots available per training date Please Reserve Your Spot By Emailing: RSVP@ccc-sd.org Specify only ONE training date in your email.