

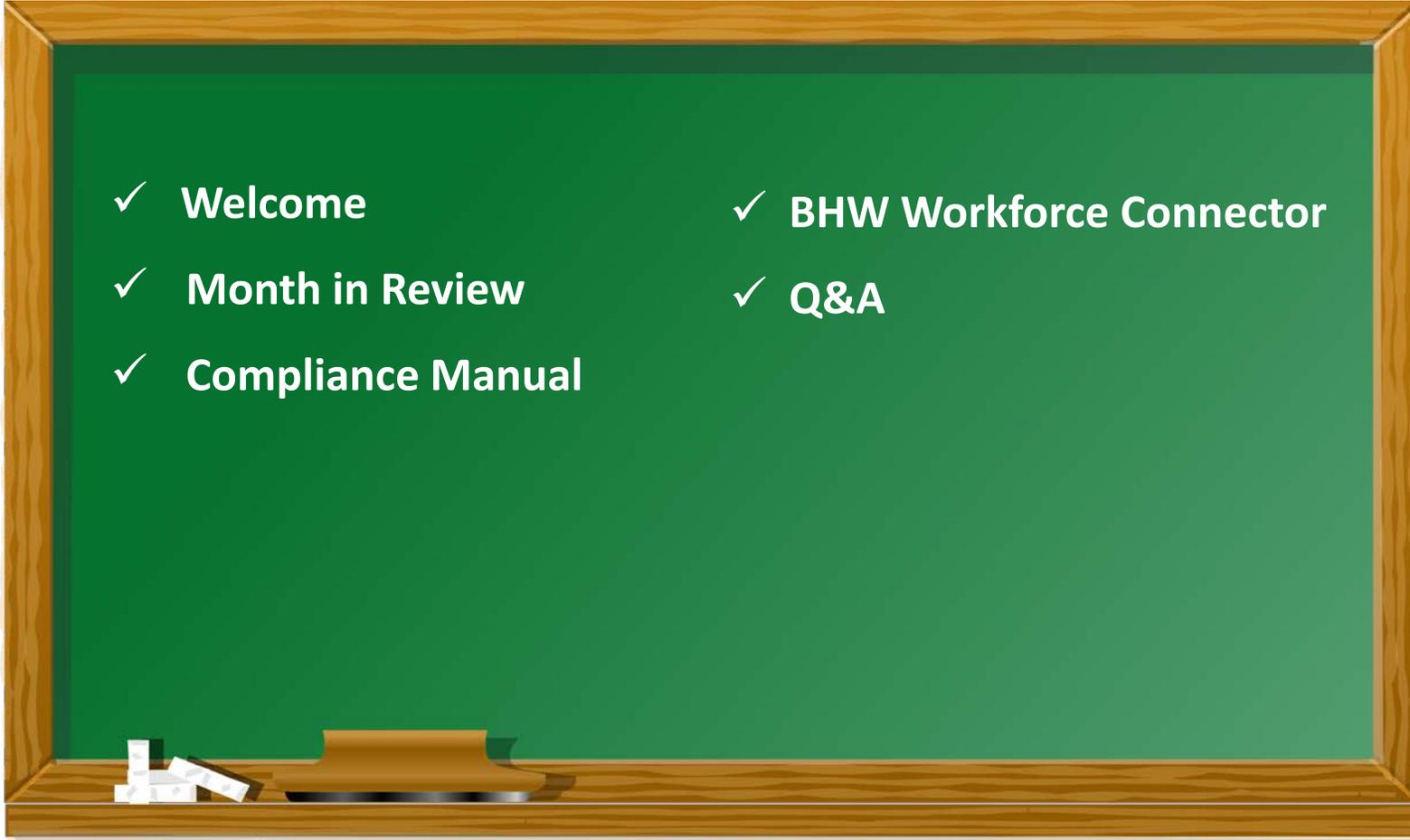


Bureau of Primary Health Care All-Programs Webcast September 27, 2017



Agenda

- ✓ Welcome
- ✓ Month in Review
- ✓ Compliance Manual
- ✓ BHW Workforce Connector
- ✓ Q&A



Month In Review



- National Health Center Week
- UDS Data Release
- Quality Improvement Awards
- NACHC Community Health Institute
- UDS Manual Release
- Compliance Manual Implementation

AIMS Awards Rollout – September 14

- More than \$200 million to nearly 1,200 Health Centers
- More than \$3 million to 13 rural health organizations

Technical Assistance:

<https://bphc.hrsa.gov/programopportunities/fundingopportunities/supplement/index.html>

FOR IMMEDIATE RELEASE
September 14, 2017

Contact: HRSA Press Office
301-443-3376
press@hrsa.gov

HRSA awards \$200 million to health centers nationwide to tackle mental health and fight the opioid overdose crisis

Today, the Health Resources and Services Administration (HRSA) awarded more than \$200 million to 1,178 health centers and 13 rural health organizations in every U.S. state, the District of Columbia, Puerto Rico, the Virgin Islands, and the Pacific Basin to increase access to substance abuse and mental health services.

"No corner of our country, from rural areas to urban centers, has escaped the scourge of the opioid crisis," said HHS Secretary Tom Price, M.D. "The Trump Administration is taking strong, decisive action to respond to the crisis caused by the opioid epidemic. These grants from HRSA go directly to local organizations, which are best situated to address substance abuse and mental health issues in their own communities."

Approximately \$200 million will support expansion and integration of mental health services and substance abuse services. This funding supports services that focus on the treatment, prevention, and awareness of opioid abuse in the primary care setting by increasing personnel, leveraging health information technology, and providing training.

The expanded funding is part of the Rural Health Opioid Program (RHOP) to fight the opioid epidemic by:

- Improving access to treatment and recovery services for opioid abuse
- Targeting use of overdose-prevention services



BPHC Bulletin
Bureau of Primary Health Care
Health Resources and Services Administration (HRSA)
U.S. Department of Health and Human Services (HHS)

Today, the HRSA awarded more than \$200 million in supplemental funding to 1,178 health centers and 13 rural health organizations in every U.S. state, the District of Columbia, Puerto Rico, the Virgin Islands and the Pacific Basin to increase access to substance abuse and mental health services. [Read the HHS Press Release.](#)

Health centers will use this money to support expansion and integration of mental health services and substance abuse services. This funding supports services that focus on the treatment, prevention, and awareness of opioid abuse in the primary care setting by increasing personnel, leveraging health information technology, and providing training.

An additional nearly \$3.3 million supports 13 rural health organizations to increase access to treatment and recovery services for opioid abuse under the Rural Health Opioid Program (RHOP).



Looking Ahead: Fiscal Year 2018

**Fiscal Year 2018 Continuing Resolution
extended through December 8, 2017**

**President's Budget Request =
\$5.1 billion**

**Proposes to extend current mandatory
funding at \$3.6 billion annually for FY 2018
and FY 2019**



Compliance Manual Implementation



Angela Powell
Director, Office of Southern Health Services
Bureau of Primary Health Care
Health Resources and Services Administration

Ernia Hughes
Director, Office of Northern Health Services
Bureau of Primary Health Care
Health Resources and Services Administration



CM Implementation Details

- Compliance Manual effective date: **August 28, 2017**
- Streamlined resource to assist in understanding and demonstrating compliance with Health Center Program and Federal Tort Claims Act deeming
- Applies to all compliance determinations



CM Implementation Areas of Inquiry

- Site Visits
- Service Area Competition (SAC) Reviews
- Progressive Action Conditions
- FTCA Redeeming

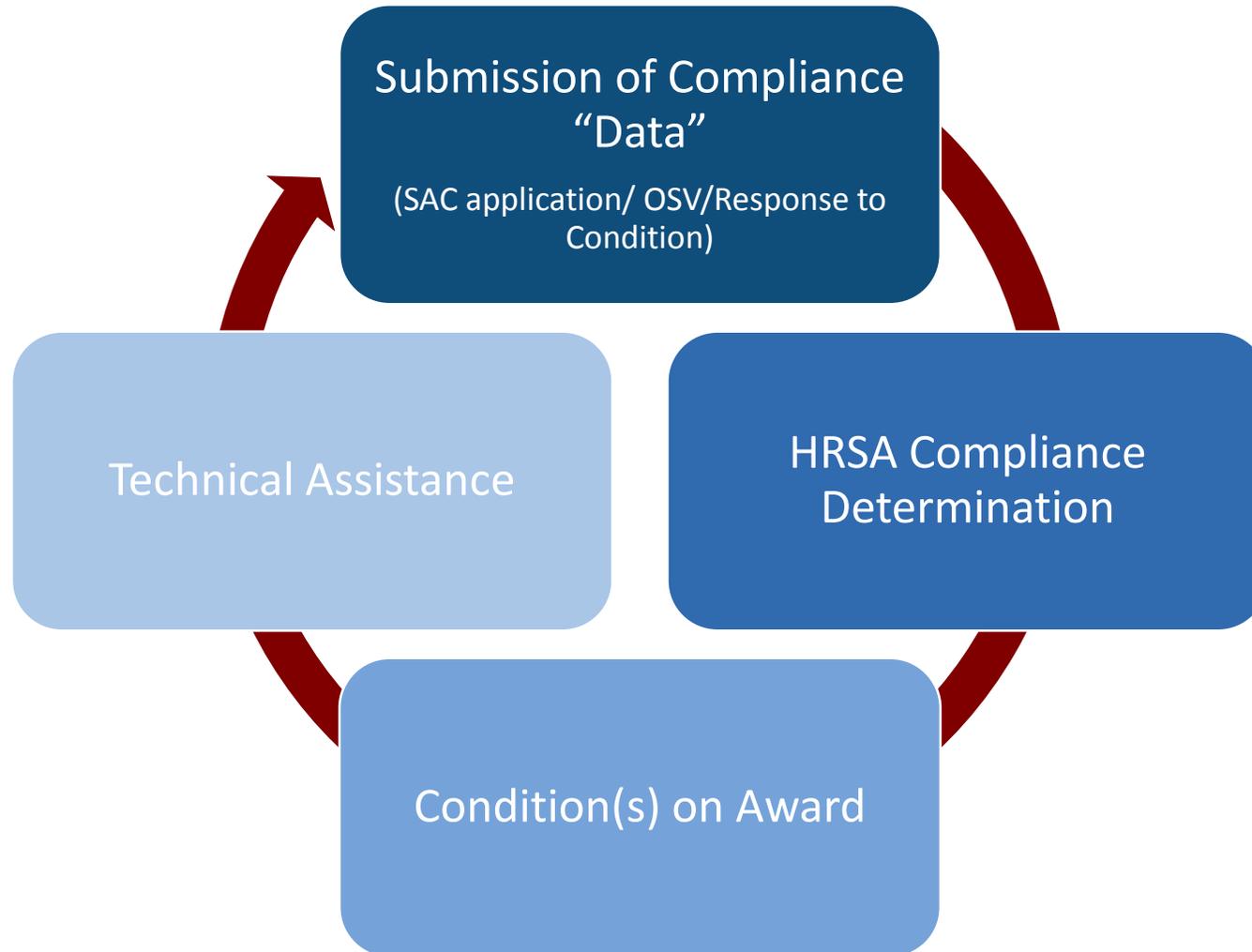


OSV Alignment with CM

- Compliance determinations are based on the CM
- Continue use of current Site Visit Guide
 - New Site Visit Protocol aligned with CM effective **January 2018**
- OSV reports
 - HSOs Staff ensuring noncompliance findings are consistent with CM
 - Action steps refer to CM “Demonstrating Compliance” elements
 - No longer include prescriptive narrative



Compliance Assessment

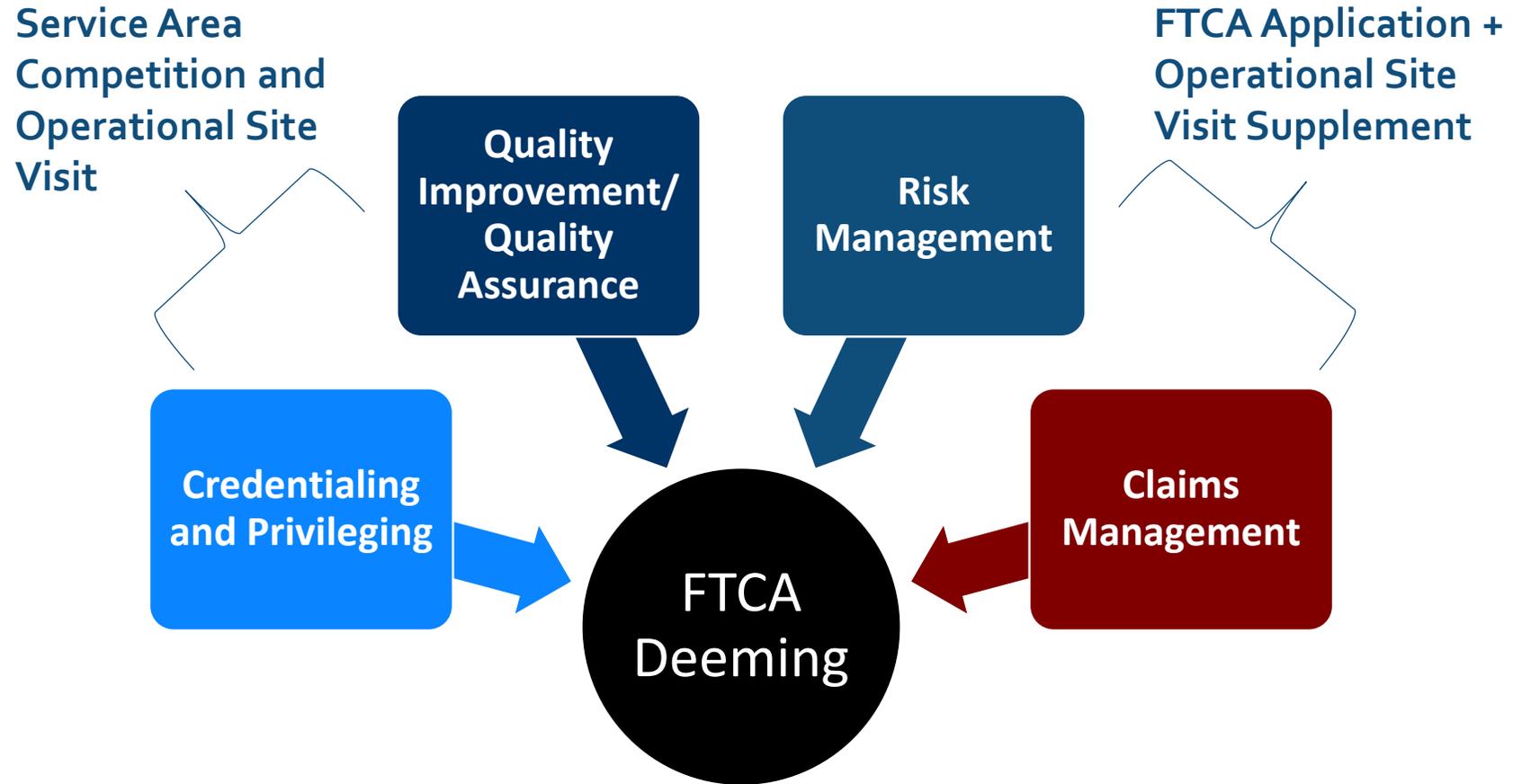


CY 18 FTCA Deeming

- Alignment of FTCA redeeming and H80 Program credentialing/privileging (CP) and QI/QA compliance requirements (May 2017 PAL 2017-03)
- Essential that Health Centers address QI/QA and/or CP conditions to satisfy CY 18 FTCA redeeming requirements
- HSOs committed to providing needed technical assistance



Streamline Federal Tort Claims Act (FTCA) Deeming



How to access

- The Compliance Manual
 - **Go to:** bphc.hrsa.gov
 - **Click on:** Health Center Program Requirements
 - **Click on:** Health Center Program Compliance Manual
- Related FTCA Deeming PAL 2017-03
 - **Go to:** bphc.hrsa.gov
 - **Click on:** Federal Tort Claims Act (Located on top bar)
 - **Under News & Announcements click on:** CY 2018 Requirements for Federal Tort Claims Act (FTCA) Coverage for Health Centers



Where to go for assistance

- **Frequently Asked Questions (FAQs)**
 - **Go to:** bphc.hrsa.gov
 - **Click on:** Health Center Program Requirements
 - **Click on:** Health Center Program Compliance Manual
 - **Click on:** PDF under Frequently Asked Questions
- **General Questions**
 - **Helpline:** 1-877-974-BPHC (2742) from 8:30 am - 5:30 pm ET
- **Grant/Look Alike-specific Questions**
 - **HSOs Project Officer**



Health Workforce Connector

**Bureau of Health Workforce
Health Resources and Services Administration**



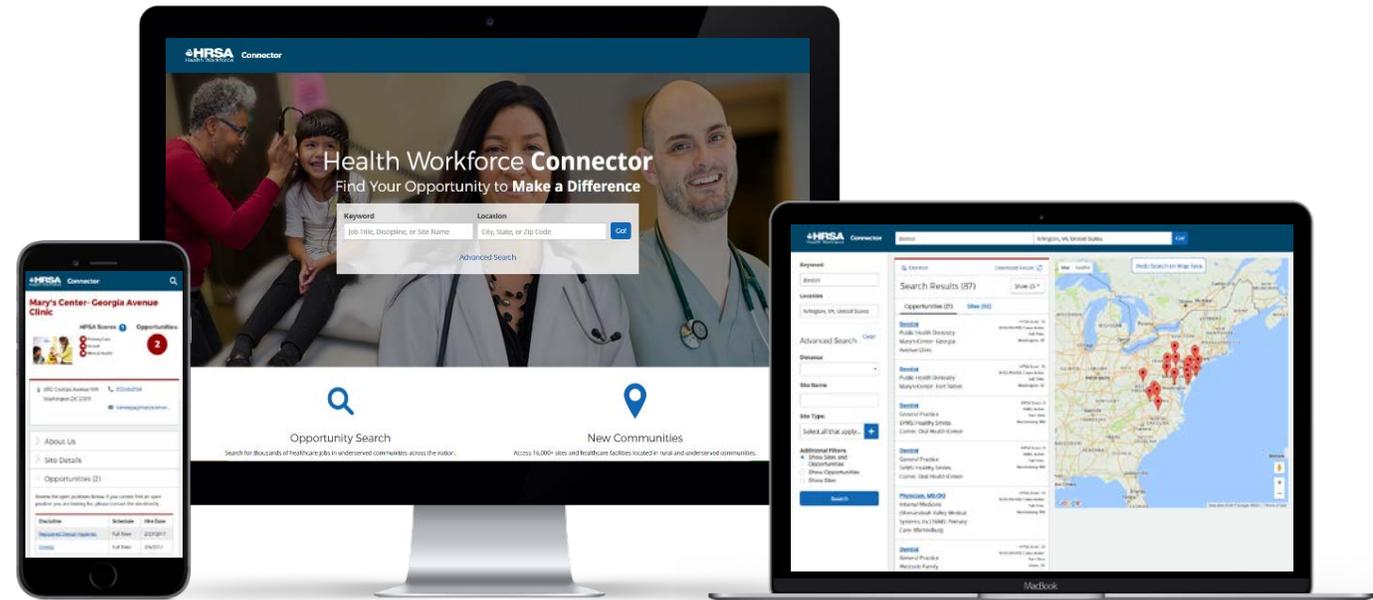
Health Workforce Connector

Where Health Care Professionals Connect with Sites!

View more than **21,000** NHSC and NURSE Corps-approved sites with over 5,000 job vacancies.

- **Search jobs by:**

- Field of Practice
- Discipline
- Specialty
- HPSA Score
- Site Name
- City, state, or Zip Code
- Sites with Open Positions



BHW's Health Workforce Connector makes it easier for health care providers to connect with sites.



Connector Site Profile

Recruit Qualified Clinicians:

Free online recruitment resource where all NHSC and NURSE Corps-approved sites can post medical, dental, and mental and behavioral health job vacancies.

The screenshot shows the HRSA Connector interface for a site profile. At the top, there is a search bar with "Raleigh, NC, United States" and a "Go!" button. The main profile section includes a photo of the clinic building, the name "Tulalip Tribes - Karen I. Fryberg Tulalip Health Clinic", and contact information: "7520 Totem Beach Road, Tulalip, WA 98271", phone "3607164511", and email "bcooper@tulaliptribes...". To the right, there are HPSA Scores: Primary Care (15), Dental (15), and Mental Health (18). Further right, there is a large red circle with the number "6" representing Opportunities. Below this, an "About Us" section contains the text: "Rewarding opportunity in serving the urban Native American community just 30 minute drive from Seattle, Washington" and "The values of the Tulalip Health Clinic include providing high quality integrative health care, ensuring cultural relevance, and addressing the multiple needs of the tribal".

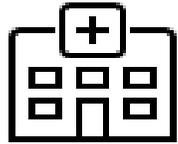
Create a site profile highlighting:



- Job Opportunities
- Services Provided
- Employee Benefits
- Site Characteristics
- Local Community (schools, attractions, etc.)
- Photos
- Relevant Links & Websites

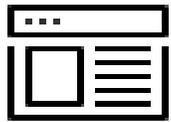


Health Center Snapshot



21,757 Sites available for search on the Connector

➤ 9,491 CHCs and Look-alikes on the Connector



12,784 Sites with Complete Profiles

➤ 5,967 CHCs and Look-alikes have complete profiles



2,343 Sites with Open Positions

➤ 1,490 CHCs and Look-alikes have open positions



5,113 Open Positions

➤ 3,231 open positions at CHCs and Look-alikes



Job Types

Discipline:

- Dentist
- Registered Dental Hygienist
- Licensed Clinical Social Worker
- Nurse Practitioner
- Marriage and Family Therapist
- Licensed Professional Counselor
- Physician, MD/DO
- Physician Assistant
- Psychiatric Nurse Specialist
- Health Service Psychologist
- Certified Nurse/ Midwife
- Registered Nurse
- Clinical Nurse Specialist
- Nurse Anesthetist
- Nurse Faculty
- Nurse/Midwife

Specialties:

- General Practice
- Pediatrics
- Geriatrics
- Psychiatry
- Adult
- Family Practice
- Women's Health
- OB/GYN
- Family Practice w/ OB
- Internal Medicine

How to Update your Profile and Post Jobs



Programportal.hrsa.gov

Welcome to
the BHW
portal

I am ...

Site Administrators log in
to the BHW Customer
Service Portal to manage
everything related to
their Site.

AN APPLICANT

- [Applying for the NHSC Loan Repayment Program ▶](#)
- [Applying for the NHSC Scholarship Program ▶](#)
- [Applying for the NURSE Corps Scholarship Program ▶](#)
- [Applying for the NURSE Corps Loan Repayment Program ▶](#)
- [Applying for the Faculty Loan Repayment Program ▶](#)
- [Applying for the Students to Service Loan Repayment Program ▶](#)

A PARTICIPANT

- [In a Loan Repayment or Scholarship Program ▶](#)

A SITE POINT OF CONTACT, REPRESENTATIVE OR PCO

- [A Site Administrator ▶](#)
- [A State Primary Care Office Member ▶](#)
- [A School Representative ▶](#)
- [An Ambassador ▶](#)

INTERESTED IN LEARNING MORE

- [About BHW ▶](#)



Manage Site Profile

Once logged in, click on Manage Site Profile to make updates that will be visible on the Connector.

Self-Service

- Manage Current Job Openings ▶
- View Clinician Roster ▶
- Manage Points of Contact ▶
- Manage Site Profile ▶**
- Site Visits ▶

Need Assistance?

RECENT REQUESTS
You have no recent requests.
[View All Requests ▶](#)

I NEED TO ...

- Ask a Question about the NHSC ▶
- Ask a Question about the NURSE Corps ▶**
- Ask a Question about a Participant at my site ▶

What do YOU think?

Do you post NHSC healthcare provider vacancies on the Health Workforce Connector?

Select answer: _____

Site Information

Basic Site Information

BHW ID	12101430
Site Name	Fort Thompson Service Unit - Fort Thompson Indian Health Center
Address	1323 BIA Route 4 Fort Thompson, SD 57339

Highest HPSA Scores

NHSC	
Highest Primary Care HPSA Score	21
Highest Dental HPSA Score	22
Highest Mental Health HPSA Score	21

NURSE Corps

Highest HPSA Score	21
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Site Status

NHSC Status	Active (A)
NURSE Corps Status	Active (A)
NHSC Expiration Date	...

The Self-Service Dashboard allows Site POCs to manage everything related to your sites, including Site Visits, POC contact info, and notifications.



Site Headline and Description

Manage Site Profile

* required field

Your Site Profile displays information about your site that job seekers can review. It is available through the [Health Workforce Connector](#). Manage the information, photos and web links displayed on your Site Profile here.

[See an example of a site profile](#) ▶

STEP 1: DESCRIBE YOUR SITE

Site Name

Fort Thompson Service Unit - Fort Thompson Indian Health Center

Site Headline (limit 140 characters)

Provide a concise overview of your site's mission to assist a job seeker in understanding the most important aspects of your site

Our goal is to provide a full range of high quality and cost effective treatment for all those who walk through our doors.

Site Description (limit 1000 characters) *

Enter a more detailed description of your site here. You may include important services you provide, features of your community, etc.

The Fort Thompson Indian Health Center is accredited by the Accreditation Association for Ambulatory Care, Inc. (AAAHC). We also participate in several initiatives including Improving Patient Care (IPC), Health Home Initiative, and Special Diabetes Program for Indians Grants of Healthy Heart Program and Community Directed Grant.

The Site Headline will display in the 'About Us' section of your site profile.

The Description allows you to give additional details about your site to aid in recruiting.

Site Details

STEP 5: PROVIDE OTHER SITE INFORMATION

Other Information

Number of patients served annually * 

Days/Hours of Operation *

Facility Size * 

Social Media Links

LinkedIn

Facebook

Twitter

Key Highlights (limit 500 characters)

Enter relevant information about your site's community, including any local attractions or points of interest.

Site Contact Information

Site Email Address *

Official Website

Site Phone Number *

Site Fax Number

DUNS Number

Relevant Links

Add web site or social media links so job seekers can learn more about your organization and community.

Name

Address

Add It!

Fill in as many details as you can to help the job seeker learn about your site. The starred fields must be complete in order to save your profile and post jobs.



Manage Current Job Openings

Go back to the Self-Service page and click on Manage Current Job Openings to post or edit your jobs.

Self-Service

- [Manage Current Job Openings ▶](#)
- [View Clinician Roster ▶](#)
- [Manage Points of Contact ▶](#)
- [Manage Site Profile ▶](#)
- [Site Visits ▶](#)

Need Assistance?

RECENT REQUESTS

You have no recent requests.

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NHSC

Highest Primary Care HPSA Score	21
Highest Dental HPSA Score	22
Highest Mental Health HPSA Score	21

NURSE Corps

Highest HPSA Score	21
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Site Status

NHSC Status	Active (A)
NURSE Corps Status	Active (A)
NHSC Expiration Date	...



Position Details

Create New Position

* required field

Please enter the following information regarding your position. Your site is located in a Health Professional Shortage Area (HPSA) of the following discipline(s).

Highest HPSA Scores

NHSC

Highest Primary Care HPSA Score 21
Highest Dental HPSA Score 22
Highest Mental Health HPSA Score 21

NURSE Corps

Highest HPSA Score 21

Work Schedule	NHSC	NURSE Corps LRP	NURSE Corps SP
Part-Time	Between 20 and 39 hours	n/a	Between 16 and 31 hours
Full-Time	40+ hours	32+ hours	32+ hours

Discipline *

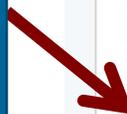
Specialty *

Work Schedule * Full-Time Part-Time

Estimated Hours Per Week *

Position Description * (4000 characters maximum)

Select your NHSC and NURSE Corps-approved Discipline and Specialty.



Additional Position Details

The position will be available on the [Health Workforce Connector](#) on the Posting Start Date. The Projected Hire date may not exceed 365 days (1 year) from the Posting Start Date. Entering a Projected Hire Date will auto-populate the Posting Expiration Date with a date that is 90 days after the Projected Hire date. The position will be removed from the Health Workforce Connector on the Posting Expiration Date.

Posting Start Date * 

Projected Hire Date * 

The Projected Hire Date may not exceed 365 days (1 year) from the Posting Start Date.

Posting Expiration Date *  

[Set Maximum Expiration](#)

The Posting Expiration Date will auto-populate with a date that is 90 days after the Projected Hire Date. This is an editable field, but may not exceed the auto-populated date.

Annual Salary  -

Additional Benefit Details
(1000 characters maximum)

Determine when you want your job to expire.



After filling out the information you want to be visible to job seekers, click on the Create button to save.

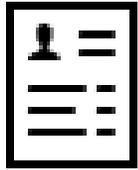
[CREATE](#)

Connector.hrsa.gov

Your Site Profile and Jobs will now be searchable on the Connector!



What's coming next?



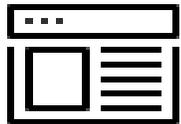
User Profile

Job seekers will have the ability to create their own profiles, detailing education and experience.



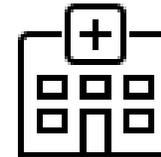
Profile Search *(Site Admin only)*

Verified site administrators can search a database of potential candidates to fill open positions.



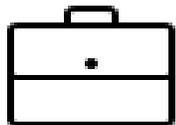
System Redesign

Newly designed dashboard and navigation. Streamlined UX, modernized look and feel.



Site Dashboard & Profile

Newly designed site dashboard and a streamlined experience for updating site profiles.



Opportunity Management

Ability to create, edit, repost, and close jobs. Ability to post a single job across multiple sites.



Custom Notifications

Custom email notifications for job expirations.



Site POC Management

Ability to add new POCs and assign roles, program affiliations, and site affiliations to existing POCs.



Security & General Functionality

Ability to login, create account, reset password, and update account settings.



Data Migration

Data migration of site profiles and opportunities to the new data model.

Collaborate With Us

- Next Steps

- **Check out your site profile** on the Connector at <https://connector.hrsa.gov>
- **Update your profile and Post jobs** from the Customer Service Portal at <https://programportal.hrsa.gov>

- Need Help with your Site Profile or Posting Jobs?

Please contact: Customer Care Center at 1-800-221-9393

(TTY: 1-877-897-9910)





Q&A

Thank you for participating!

To ask a question, please use the “submit a question” button toward the top of the window under the HRSA logo.

You can also dial 1-888-790-1897

Use the passcode: “Webcast”

Please then press *1 to enter the question queue.

Please mute your computer speakers when asking a question.

Please remember to complete today’s survey.

