

# Healthy San Diego (Medi-Cal)



## Health Homes Program Contact Information

| Health Plan                                                                                                                          | Member Services | Pharmacy Line                                                                         | Behavioral Health Liaison                 | Physical Health Liaison                                                                                | Primary Health Plan Liaison                                           |
|--------------------------------------------------------------------------------------------------------------------------------------|-----------------|---------------------------------------------------------------------------------------|-------------------------------------------|--------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|
| <b>Aetna Better Health</b>                                                                                                           | 1-855-772-9076  | 1-866-785-5702                                                                        | Jana Sellers<br>(858) 267-5458            | Liz Larrarte<br>(858) 267-5436<br>LarrarteL@aetna.com                                                  | Liz Larrarte<br>(858) 267-5436<br>LarrarteL@aetna.com                 |
| <b>Blue Shield CA Promise Health Plan</b>                                                                                            | 1-855-699-5557  | 1-855-699-5557                                                                        | David Bond<br>(619) 719-4510              | Cara Bechefskey<br>(619) 738-7526<br>Cara.Bechefskey@blueshieldca.com                                  | Cara Bechefskey<br>(619) 738-7526<br>Cara.Bechefskey@blueshieldca.com |
| <b>Community Health Group</b>                                                                                                        | 1-800-224-7766  | 1-800-224-7766                                                                        | Salvador Tapia<br>1-800-404-3332          | Yousaf Farook<br>(619) 498-6540<br>YFaroo@chgsd.com                                                    | George Scolari<br>(800) 404-3332<br>gscola@chgsd.com                  |
| <b>Health Net</b>                                                                                                                    | 1-800-675-6110  | 1-800-867-6564                                                                        | Tina Hendizadeh<br>1-818- 577-9041        | Kelly Nokleby<br>(916) 246-3590<br>Kelly.A.Nokleby@healthnet.com                                       | Scott Crawford<br>(818) 543-9021<br>Scott.a.crawford@healthnet.com    |
| <b>Kaiser Permanente</b>                                                                                                             | 1-800-464-4000  | 1-800-290-5000                                                                        | Simon Borger<br>(619) 221-6115            | Anna De Groote<br>(626) 372-9233<br>Anna.M.Degroote@kp.org                                             | Sarah Legg<br>(619) 372-1861<br>Sarah.j.legg@kp.org                   |
| <b>Molina Healthcare</b>                                                                                                             | 1-888-665-4621  | 1-800-526-8196                                                                        | Randy Nater<br>(562) 951-8301 ext. 121122 | Lily Wang<br>(858) 974-1737<br>Lily.Wang@MolinaHealthcare.com                                          | Terry Reiser<br>(562) 951-1570<br>Terry.reiser@molinahealthcare.com   |
| <b>UnitedHealthcare</b>                                                                                                              | 1-866-270-5785  | 1-800-310-6826                                                                        | Sharon Williams<br>(763) 732-6820         | Sharon Williams<br>(763) 732-6820<br>Sharon.t.williams@uhc.com                                         | Sharon Williams<br>(763) 732-6820<br>Sharon.t.williams@uhc.com        |
| <b>San Diego County Access &amp; Crisis Line (888) 724-7240 / Consumer Center for Health Education &amp; Advocacy (877) 734-3258</b> |                 |                                                                                       |                                           |                                                                                                        |                                                                       |
| HHSA Behavioral Health Services<br>Nilanie Ramos (619) 584-5022<br>Nilanie.Ramos@sdcounty.ca.gov                                     |                 | HHSA Integrated Services<br>Susan Bower (619) 692-5574<br>Susan.Bower@sdcounty.ca.gov |                                           | Consumer Center for Health Education & Advocacy<br>Carol Neidenberg (619) 471-2612<br>CarolN@cchea.org |                                                                       |



7-19-19 Medi-Cal Managed Care Plans cover transportation to all Medi-Cal covered services including Specialty Mental Health