



Proudly Presents

An Interactive One-Day Train-the-Trainer Program:

Developing a Team-Based System of Care

Who Should Attend:

- Lead Nurses
- Lead Nurse and Lead MA Team

Program Trainers from



Susan Crocetti, RN, BSN, CPHQ, HEM and
Karen Vest-Taubert, RN, BSN, MBA, Six Sigma Green Belt

Program Topics Include:

- PCMH Concepts (Recap only)
 - Minimal Pre-Work Required
- Importance of Evidence-Based Guidelines
- Coaching Patients for Self-Management
- Team-Based Care
- Highlighted Roles of the Team
- The Patient's Voice

TWO DATES & LOCATIONS TO CHOOSE FROM

November 4, 2013

Council of Community Clinics
Board Room
7535 Metropolitan Drive
San Diego, CA 92108
8:00 a.m. – 3:30 p.m.

November 5, 2013

Vista Community Clinic - Women's Ctr.
2nd floor, Classroom 1
1000 Vale Terrace
Vista, CA 92084
8:00 a.m. – 3:30 p.m.

Breakfast & Lunch Provided | Plenty of Free Lot Parking
No Fee to Attend | Open to CCC Member Clinics | RSVP is Required

Space is limited, so please RSVP early!

For questions or to RSVP, contact Eleanor:

ecalcones@ccc-sd.org

Deadline to RSVP is October 30, 2013.

Please specify which training date you plan to attend.

Program Funding Provided by:

