



14th Annual Health Care Symposium | Friday, March 6, 2015 | Costa Mesa, CA

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AGENDA

Time		Emerald 1	Emerald 2	Emerald 3	Balboa I & II	Laguna I & II
7:45 AM	Registration Opens - Banquet 2					
8:00 AM	Breakfast with Exhibitors - Pacific Ballroom III & IV					
8:30 AM	Plenary Session - Pacific Ballroom I & II <i>Melissa Stafford Jones Regional Director, U.S. Department of Health and Human Services, Region IX</i>					
10:00 AM	Breakfast with Exhibitors - Pacific Ballroom III & IV					
10:30AM - Noon	Session 1	Putting the Pieces Together: The Patient Experience Puzzle	Innovation Catalysts: Building a Culture of Innovation in Safety Net Systems	Opportunities to Better Understand and Meet the Needs of a Growing Senior Population	Patients with Chronic Conditions: Strategies to Improve Quality of Care & Health Outcomes*	Surviving a 340B Audit: Lessons Learned
NOON	LUNCH - Pacific Ballroom I & II					
1-2:30PM	Session 2	Getting Connected: Health Information Exchanges in Southern California	Opportunities & Challenges: Integrating Anti-Addiction Medications, and Screening-Brief Intervention-Referral to Treatment (SBIRT) in Primary Care Settings *	Primary Care and Supportive Housing: Coordination & Collaboration to Improve Health Outcomes	Caring for the Most Complex and High-Utilizing Patients: Emerging Program Models in California Primary Care Clinics *	Patient Experience and Engagement in Behavioral Health Care
2:30 PM	Coffee Break with Exhibitors - Pacific Ballroom III & IV					
3-4:30PM	Session 3	Lean Six Sigma: Strategies for Successful Implementation	Conflict Resolution: Practical Strategies for the Work Environment	Building a QI Culture: From PDSA & Projects to a Learning Organization Focused on Performance	Improving Cross System Collaboration Through Shared Treatment Planning and the Use of Transition Visits*	Building a Healthier Community: What Can We Learn from the Cuban Health Care System?
4:30 PM	ADJOURN					

* = CME workshop

Integrating Systems. Transforming Care. Changing Lives.