

What are Health Centers?

Community, Migrant, Homeless, Public Housing, and other Health Center Program grantees are **non-profit, community-directed providers** that remove common barriers to care by serving communities who otherwise confront financial, geographic, language, cultural and other barriers. Known as health centers, they:

- are **located in high-need areas** identified as having elevated poverty, higher than average infant mortality, and where few physicians practice;
- are **open to all residents**, regardless of insurance status or ability to pay;
- **tailor services** to fit the special needs and priorities of their communities, and provide services in a linguistically and culturally appropriate manner;
- provide **comprehensive primary and other health care services**, including services that help their patients access care, such as transportation, translation, and case management;
- **provide high quality care**, reducing health disparities and improving patient outcomes;¹ and
- are **cost effective**, reducing costly emergency, hospital, and specialty care, and **saving the health care system \$24 billion a year nationally.**²

United States Federally-Supported Health Centers, 2014

Number of Grantee Organizations	1,278
Percent with Electronic Health Record System Installed ³	98%
Percent with Patient Centered Medical Home Recognition ³	65%
Number of Delivery Sites	8,801
Total Patients	22,873,243
Percent Growth in Number of Patients since 2010	17%
Percent of Patients Served by Rural Organizations	50%
Number of Migrant/Seasonal Farmworker Patients	891,796
Number of Homeless Patients	1,151,046
Number of Veterans Served	289,391

Population Characteristics⁴

	<u>Health Center Population</u>	<u>US Population</u>
Percent at or Below 100% of Poverty	71%	15%
Percent Under 200% of Poverty	92%	34%
Percent Uninsured	28%	10%
Percent Medicaid	47%	19%
Percent Medicare	9%	13%
Percent Hispanic/Latino	34%	17%
Percent African American	20%	13%
Percent Asian/Pacific Islander	4%	6%
Percent American Indian/Alaska Native	1%	1%
Percent White	57%	77%

United States Health Center Fact Sheet, 2014

Patient Visits and Patients by Selected Primary Diagnoses and Services⁵

	<u>Patient Visits</u>	<u>Patients</u>
<i>Medical Conditions</i>		
Hypertension	9,879,784	3,808,106
Diabetes mellitus	6,823,848	2,005,338
Heart Disease	1,662,248	639,639
Asthma	2,134,267	1,137,617
Depression and Other Mood Disorders	5,638,339	1,799,436
Anxiety and PTSD	3,614,085	1,221,126
Substance Abuse	4,291,369	N/A
Other Mental Disorders	3,206,366	N/A
<i>Preventive Services</i>		
Health Supervision Ages 0-11	4,381,982	2,834,403
Immunizations	7,136,426	N/A
Oral Dental Exams	5,124,448	3,882,984
Pap Test	1,876,599	1,750,863
Mammogram	515,913	470,976
Hepatitis B and C Test	854,429	747,311
HIV Test	1,322,317	1,194,684

Health Center Staff and Related Patient Visit⁶

	<u>FTE</u>	<u>Patient Visits</u>
Physicians	11,202.8	36,313,732
NPs/PAs/CNMs	9,091.8	24,577,790
Nurses	14,330.0	2,942,087
Dentists	3,730.3	9,838,509
Dental Hygienists	1,692.6	2,094,495
Mental Health Specialists	6,371.9	6,214,179
Pharmacy	3,674.4	N/A
Total Enabling Services	17,294.9	5,362,625
Vision	426.7	597,250
Other Staff	102,515.9	2,438,774
Total Staff	170,331.3	90,379,441

Percent of Health Centers with Staff to Provide Select Services Onsite⁷

<i>Clinical Services</i>	
General Primary Medical Care	100%
Preventive Dental Care	77%
Mental Health and/or Substance Abuse Treatment Counseling	81%
Vision	20%
Pharmacy	40%
<i>Enabling Services</i>	
Case Management	72%
Eligibility Assistance	83%
Health Education	51%
Interpretation/Translation Services	25%
Transportation	21%
Outreach	68%

Health Center Costs of Care⁸

Average Cost per Patient

Medical Costs per Medical Patient	\$516
Dental Costs per Dental Patient	\$439
Total Cost per Total Patient	\$763

Average Cost per Patient Visit

Medical Cost per Medical Patient Visit	\$165
Dental Costs per Dental Patient Visit	\$176
Mental Health and Substance Abuse Costs per Mental Health and Substance Abuse Health Patient Visit	\$145

Note: Data reflected in this fact sheet may underreport the true volume of care delivered by health centers. In this document, unless otherwise noted, the term "health centers" refers to organizations that receive grants under the Health Center Program as authorized under section 330 of the Public Health Service Act, as amended. This fact sheet does not include data for those health centers that do not receive Health Center Program grants. This includes those entities known as Federally Qualified Health Center (FQHC) "Look-Alikes." In 2014 there were 81 FQHC Look-Alikes across the United States.

For sources and endnotes visit http://www.nachc.com/client//StateFS_Sources.pdf. For more information, email research@nachc.com.