



Whole Person Wellness Pilot Project

The Whole Person Wellness (WPW) Pilot Program is designed to coordinate health, behavioral health, and social services in order to improve the health outcomes of Medi-Cal beneficiaries.

GOALS

Reduce costs through comprehensive person-centered care management for individuals with complex physical and/or behavioral health needs who are experiencing an unstable living situation or homelessness

Use enhanced technology to facilitate care management, track outcomes, and monitor progress

TARGET POPULATION

- High cost Medi-Cal beneficiaries with repeated ED use or hospital admissions AND
 - Experiencing homelessness or at risk of homelessness
- AND, one or more of the following:**
- Serious mental illness
 - Substance use disorder
 - Chronic physical health issue

SITs – SERVICE INTEGRATION TEAMS

12 teams comprised of a Case Manager and Peer Support Specialist with support from a Licensed Clinician, Housing Navigator, and RN will:

Coordinate integration across health plans, providers, housing, behavioral health, and other participating entities.

Communicate using technology, including ConnectWellSD, Community Information Exchange, and SD Health Connect.

Advocate for clients' needs especially those around access to housing and supportive services.

1,049 INDIVIDUALS TO BE SERVED THROUGH 12/31/20

PERFORMANCE MEASURES

- Increase depression remission
- Decrease number of avoidable ED and hospital days
- Decrease number of incarcerations
- Permanently house participants within 90 days
- Ensure participants are seen by a primary care provider within first 60 days of enrollment
- Ensure follow-up care for mental illness within 14 days of hospitalization
- Ensure participants with an identified substance use disorder initiate treatment within 30 days