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Whole Person Wellness

Screening Criteria Guidelines and Checklist

The following guidelines should be used in conjunction with the Whole Person Wellness (WPW) Screening Criteria Flow Chart. Following completion of the Flow Chart, if it appears the person would benefit from WPW, please contact the appropriate Service Integration Team.

- Medi-Cal Status:** The person must be either on Medi-Cal or be Medi-Cal eligible. This includes Managed Care Medi-Cal and Fee-For-Service, or Straight, Medi-Cal.
- Hospital Utilization:** ED visits (include EPU) or inpatient admissions for physical and or mental health diagnosis recorded in the health record or obtained via self-report. Admissions to a Skilled Nursing Facility or residential treatment center is equivalent to an inpatient stay.
- Homelessness:** Includes insecure housing circumstances including sleeping on friend's couch, in vehicle, motel or other temporary housing situation as found in the Homeless Management Information System or obtained via self-report.
- Behavioral or Physical Health:** History of a serious mental illness, substance use disorder and/or a chronic physical health condition as documented in the health record or obtained via self-report.
- Not Medicare Eligible:** Persons eligible for Medicare or Medi-Medi do not qualify for the WPW program. Examples of Medicare eligible conditions: end-stage renal disease, disabled (entitled to Social Security), age 65 or older. Please refer to Centers for Medicare and Medicaid Services (CMS) for further information.
- Not Terminally Ill:** Persons with a terminal illness should be referred to appropriate end-of-life treatment.

For those that are not eligible or appropriate for WPW, support can be found for Behavioral Health needs through the Access and Crisis Line (888- 724-7240). For all other needs call 2-1-1 or visit 211SanDiego.org

