



## Prototype Testing – Improving Efficiency and Effectiveness of Operational Resources

South Central Division (SCD) + Southwest Division (SWD) =  
“South Central West” (SCW)

*August 1, 2018*

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**CAPT David Dietz, Division Director, Southwest Health Services Division (SWD)**

**Bureau of Primary Health Care (BPHC)**

**Health Resources and Services Administration (HRSA)**



# Agenda

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- Background
- Foundation
- Approach
- Assessment
- Timeline

# SCD and SWD At A Glance

- **SCD** – AZ, LA, NM, NV, OK, TX
- **Director:** CAPT Michelle Dawson
- **Deputy:** Narayanan Valappil
- **Staff:** 4 Team Leads; 1 Senior Advisor; 11 Project Officers
- **Grantees:** 172
- **Look-Alikes:** 6
- **SWD** – CA, HI, GU, MH, MP, FM, PW
- **Director:** CAPT David Dietz
- **Deputy:** Alejandro Arias
- **Staff:** 2 Team Leads; 1 Clinical Advisor; 19 Project Officers
- **Grantees:** 206
- **Look-Alikes:** 23



# Foundation for “SCW”

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- Staffing transitions have accelerated the innovation environment with a focus to support increased quality and efficiency
- Bipartisan Budget Act of 2018 (BBA) amended the Health Center Program statute (Section 330 of the Public Health Service Act) in several areas including:
  - Increased emphasis on maintaining compliance with program requirements
  - Increased focus on impartiality and consistent reviews



# Approach

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- Portfolios
- Operational Site Visits (OSVs)
- Reviews
- Contact

# Assessment

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- Continuous
- Milestones
- Questions



# Timeline

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- **8/3** – BPHC staff will be informed of their functional/internal team assignment
- **8/6** – SCW will “Go Live”
- **9/4** – Internal feedback loops will begin; will examine the possibility of grantee/ look-alike feedback
- **12/31** – All staff will begin to transition back to former Divisions



# We want your feedback!

- HRSA BPHC Stakeholder Satisfaction Survey open until *September 11*
- Help BPHC continue to improve the Health Center Program by taking the survey!
- Can't find your survey link? Email [BPHCReviews@hrsa.gov](mailto:BPHCReviews@hrsa.gov)





# Thank You!

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