

HEALTHY SAN DIEGO

HEALTH HOMES PROGRAM – FAQ September 2019

SUBMITTED BY THE HEALTH HOMES WORK GROUP COLLABORATIVE



TOPIC AREA	QUESTION	ANSWER
<p>1. Targeted Engagement List (TEL)</p>	<p>Can the plans identify members enrolled in Whole Person Wellness and list them on the Targeted Engagement List?</p>	<p>Aetna = We do not include WPW participant members on the TEL. Blue Shield = NA. We do not include WPW participant members on the TEL. CHG = NA. We do not include WPW participant members on the TEL (effective 9-1-19). Health Net = NA. We do not include WPW participant members on the TEL. Kaiser = NA. Internal system. Molina = NA. We do not include WPW participant members on the TEL. United = We will identify members eligible for both WPW and HHP and work collaboratively to follow state recommendations in addressing their unique needs.</p> <p>NOTE = CB-CME’s should always ask members if they are enrolled in WPW since they may have enrolled after the TEL was generated.</p>
<p>2. Trainings</p>	<p>Participants from the Health Homes Trainings provided by the Corporation for Supportive Housing completed a survey and requested the following trainings:</p> <ul style="list-style-type: none"> ➤ CES ➤ HMIS ➤ Housing 101 ➤ Motivational Interviewing ➤ Best Practices from other Counties 	<p>On a monthly basis at the Healthy San Diego Behavioral Health Subcommittee and the Health Homes Work Group we will arrange presentations that include those requested by the CB-CME’s.</p>

Disclaimer = The answers above are the Health Plans best attempt to respond collaboratively. Answers could change based on one or more plans interpretation or changes to the DHCS regulations/guidance.