Health Homes: Community Information Exchange Utilization

Organization Name:
Primary Contact (Name & E-mail):

Which of the following your organization is interested in participating with the CIE or learning more about?

Patient Matching: Ability to match all eligible CBCMEs with current consented patients within CIE for better outreach

- *How it works?*
    - o Your agency can upload CB-CME excel files in CIE's HIPAA compliant system and CIE will send back a file of all patients that match with your list, or
    - o CIE can provide access to your agency to access current consented CIE clients to export the data to your agency
- *What does your agency send?*
    - o In order to match, CIE needs the following information:
        - ▪ Full Name, DOB, if available phone, address (CIE will send a template)
- *What CIE will send you back?*
    - o List of patients that are consented in the CIE
        - ▪ This will provide a list of patients they can look in the CIE to find out more information
        - ▪ Any contact information and last modified date
        - ▪ Where they last sought services

- ☐ We are interested in learning more
- ☐ We are interested in doing this for my agency

Eligibility: Ability to list within the CIE profile that this patient is eligible for Health Homes and a contact within your agency for other organizations to refer to

- *How it works?*
    - o Once Member Matching is complete, CIE team uploads those who matched with consent into the CIE flagging "Health Homes eligible"
    - o Provide CIE a list of the primary contact for each patient within your agency so other organizations can notify that individual once they seek services
- *What does your agency send?*
    - o Member Matching as listed above
    - o Primary contact for each individual within your agency, including name, phone number, e-mail and title (CIE can send a template)

- ☐ We are interested in learning more
- ☐ We are interested in doing this for my agency

Program Enrollment: Once a patient receives screening and enrolls in Health Homes, enrollment will be listed in CIE, so other organizations can refer back or collaborate with your organization

- *How it works?*
    - Your agency can send a list of those enrolled in Health Homes program and match against current CIE participants
    - CIE users can manually update the profile for program enrollment
- *What does your agency send?*
    - List of patients enrolled in Health Homes
    - Primary contact for each individual within your agency, including name, phone number, e-mail and title (CIE can send a template)

- ☐ We are interested in learning more
- ☐ We are interested in doing this for my agency

CIE Authorization: One standard authorization that allows client record to be created within the CIE and any existing information from various data systems can be integrated (HMIS, Food Bank, etc.) or information in the future can be collected on the profile.

- *How it works?*
    - If patient is not in CIE, use standard authorization to consent in patient and upload within the CIE
    - Marry with existing consents
    - Use a link to consent your patients (Dr. Norris idea)

- ☐ We are interested in learning more
- ☐ We are interested in doing this for my agency

Other Tools that can be leveraged within the CIE:

SDoH screening tool: Similar to existing tools, CIE has an SDoH screener for 14 domains (housing, food insecurity, transportation, etc.) to identify resources or needs a patient may have.

- ☐ We are interested in learning more
- ☐ We are interested in doing this for my agency

Referrals: CIE uses the 211 database to track and make direct referrals to health and social service organizations within the community. Uses will have the ability to get notifications when an agency accepts or declines a referral or the patient is connected.

- ☐ We are interested in learning more
- ☐ We are interested in doing this for my agency

Training:
- ☐ I am interested in Health Center Partners hosted group training with my agency and other agencies, specific to health homes