



**Independent  
Living Association**

by Community Health Improvement Partners



**Recovery Residence  
Association**

by Community Health Improvement Partners

# High Quality Housing

**Presenter:**

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**Lana Lo, CHIP RRASD PM**

**Healthy SD Behavioral Health Subcommittee**

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# WHO WE ARE

The ILA and RRA is facilitated by Community Health Improvement Partners (CHIP).

Our programs are funded by the County of San Diego Health and Human Services Agency's Behavioral through the Mental Health Service Act.

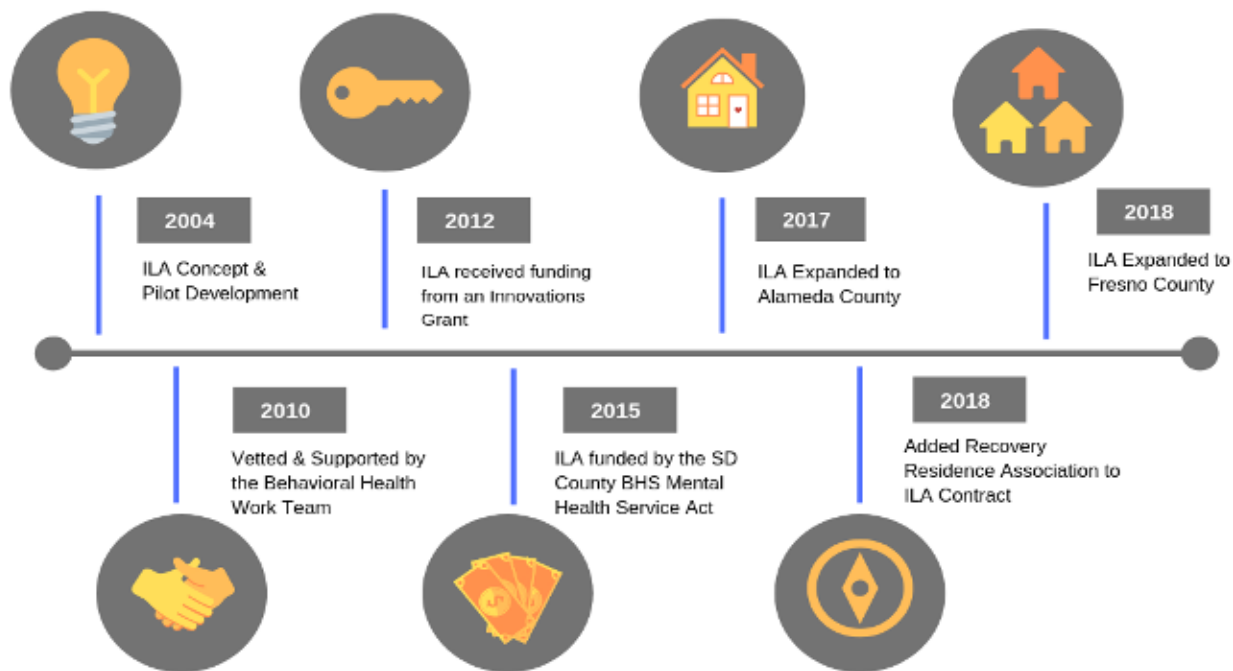


COMMUNITY HEALTH  
IMPROVEMENT PARTNERS  
*making a difference together*



LIVE WELL  
SAN DIEGO  
LIVEWELLSD.ORG

# PROGRAM TIMELINE



# Mission



A privately owned home or complex that provides housing for adults with mental illness or those that may benefit from a shared housing environment



Privately owned home or complex that provides a sober and safe environment while participating in treatment services to maintain recovery while working towards skill building to achieve longer term housing solutions

# WHAT IS THE DIFFERENCE?

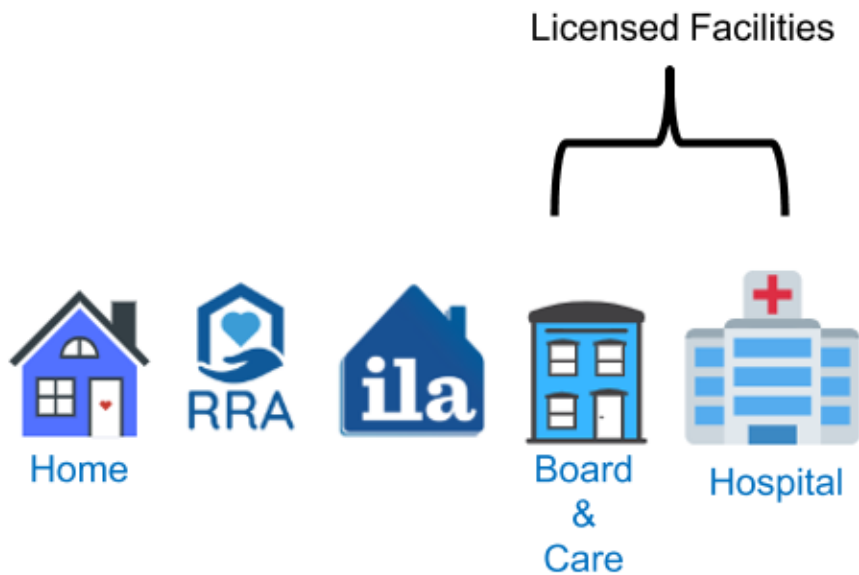


Support Independent Living operators, tenants and the community by promoting high quality Independent Livings.

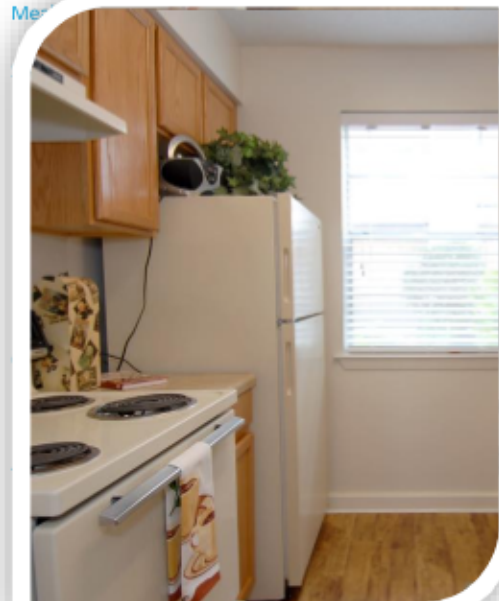


Collaborate with the community, family members, and treatment providers to support and promote high quality recovery residences for individuals with substance use disorder and co-occurring.

# WHAT IS THE DIFFERENCE?



# WHAT DOES THE OPERATOR PROVIDE?



Meals (*\*Most RRA operators do not provide meals*)

Shared Rooms

Phone/Cable/Internet/Utilities/Laundry on Site

Medicated Assisted Treatment Friendly

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Medication Management

Care and/or Supervision

Money Management

Transportation

# MEMBERSHIP

Membership is FREE and VOLUNTARY for the OPERATORS



ILA REVIEWED

- *Application*
- *Meet Quality Standards*
- *Pass 1 Announced*
- *Submit Landlord-tenant documentations*



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- *Application*
  - *Meet Quality Standards*
  - *Pass 1 Announced Site Visit and 1 Unannounced*
  - *Submit Provider/Participant Documents*
  - *Participate in Mandatory Quarterly Trainings*



# MEMBER HOMES VS. NON-MEMBER HOMES

## Member Homes

- ✓ Operators are educated and trained on a variety of topics pertinent to running a successful home
- ✓ Homes are subject to announced and unannounced visits
- ✓ Adherence to landlord tenant law
- ✓ Subject to investigation by ILA/RRA

## Non-member Homes

- ☐ Quality of home varies greatly
- ☐ Not subject to investigations by ILA/RRA
- ☐ May or may not adhere to local laws and regulations

# ILA QUALITY STANDARDS

1. Clean, safe and well maintained housing
2. A clear statement of policies is made available to tenants prior to lease signing
3. Clear grievance procedures
4. An environment that respects the privacy of the tenants
5. An environment free of any type of abuse or discrimination
6. Concerned and competent operators/tenant Assistants
7. Clearly outlined amenities that are consistently and fairly made available to all tenants
8. A tenant focused living environment

# RRA QUALITY STANDARDS

1. A living environment focused on the whole-person approach to recovery
2. Clean, safe and well-maintained residence
3. A clear statement of policies is made available to individuals and clearly explained before signing a housing agreement
4. Clear process for handling individual grievances and opportunities for individuals to positively influence their environment
5. An environment that respects the privacy of the individual
6. An environment free of any type of abuse or discrimination that requires all individuals to be treated with dignity, consideration and respect
7. Well informed operators and on-site managers

# ILA/RRA Membership Process

## Phase 1 : Association Introduction

- Staff meet with operator/operator expresses interest

## Phase 2: Application

- Operator applies; agrees to Quality Standards and Membership Requirements

## Phase 3: Required Education

- Operator takes Membership Course

## Phase 4: Required Documents

- Operator sends required documents to staff

## Phase 5: Peer Review Home Visit

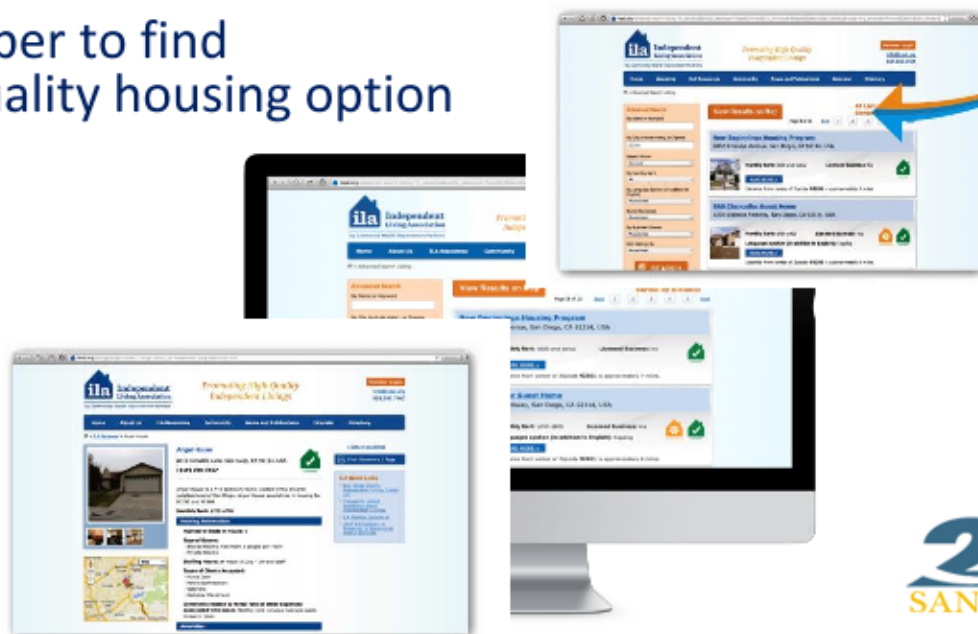
- Peer Review Team assesses adherence to Quality Standards

## Phase 6: Membership

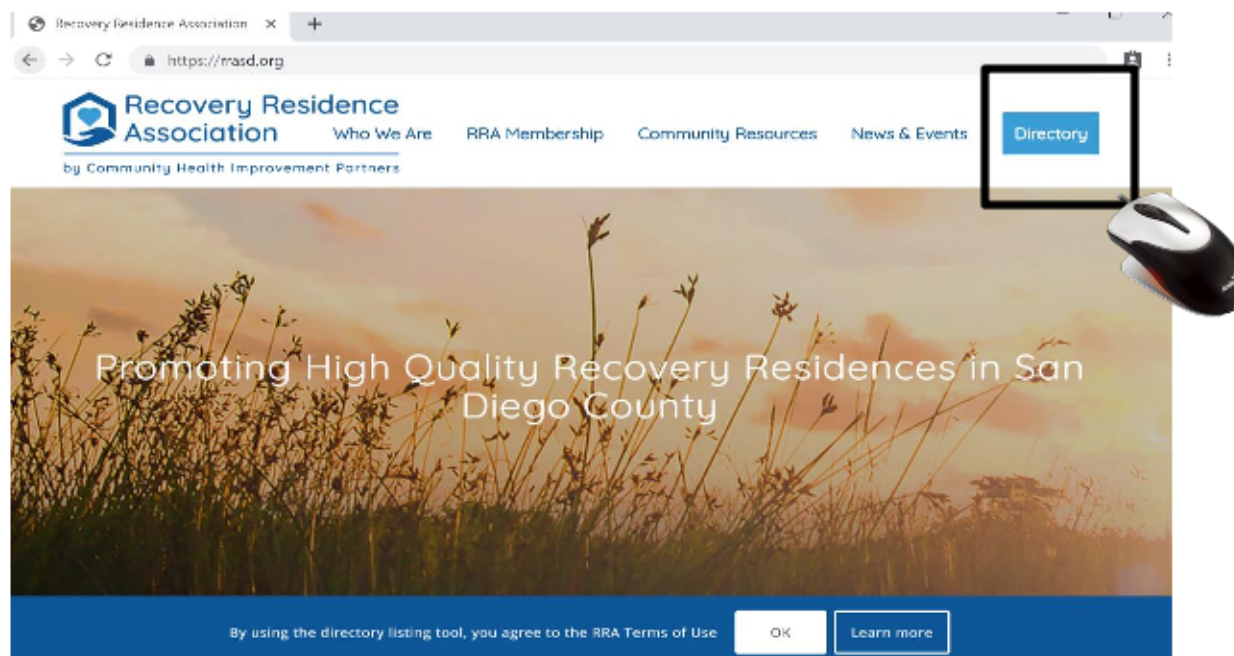
- Operator is Member, profile on online Directory, eligible for member benefits

# BENEFITS TO ONLINE DIRECTORY

- Connect with a Member to find a trusted and high-quality housing option
- Vacancies/pets
- Mobile-friendly



# NAVIGATING ONLINE DIRECTORY



Search the Directory

### Membership

If you are a recovery residence operator and would like to apply for membership please [click here](#).

If you have additional questions about recovery residences in San Diego County please contact [info@rrasd.org](mailto:info@rrasd.org).

Name or Keyword

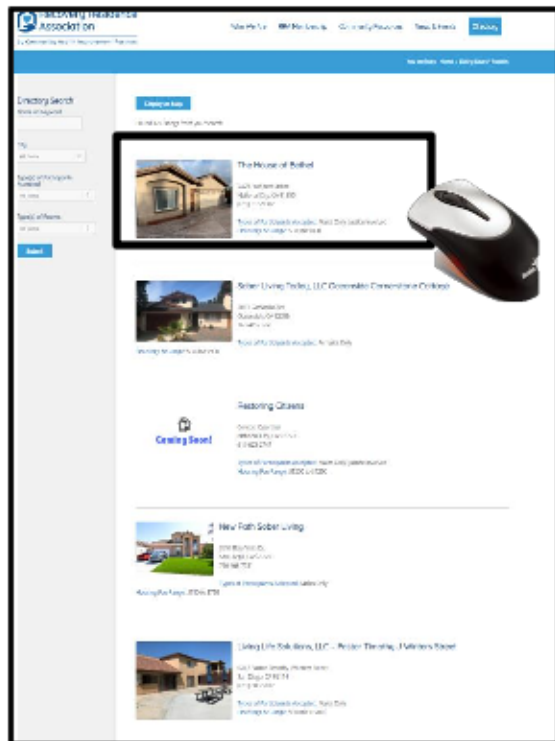
City

Type(s) of Participants Accepted

Type(s) of Rooms

Submit





## The House of Bethel

2429 Prospect Street  
National City, CA 91950  
(619) 315-9302

Monthly Housing Fee Range: \$800 to \$800

Vacancy: Yes

### Housing Information

Number of Beds in House: 12

Number of Rooms in House: 5

**Types of Rooms:** Shared Rooms

**Operator/On-Site Manager Availability:** Operator/Onsite Manager is on-site part-time/does not live on site

**Types of Participants Accepted:** Males Only, Justice-Involved

### Amenities

Meals Provided: No

Meals Served: 0

Meals Self-Served: 0

Bed Linens Provided: Yes

Hygiene Packet Provided: No

**Laundry:** Laundry available to residents at no extra charge

Laundry supplies/soap provided free of charge: No

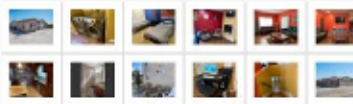
**Additional Amenities:** Internet, Telephone, Cable ready TV

**Pets:** No

### Accessibility and Convenience

Distance to Nearest Bus Stop: 3/4 of a Mile

**Bus Stop Location:** 18 St and Prospect St.

[Directions & Map](#)

[View on Google Maps](#) to see directions from your address.







ILA  
LOCATION:  
CENTRAL

Member Since: June 2018  
Beds Available: 6

ILA LOCATION:  
NORTH  
COUNTY  
(VISTA)



# RRA LOCATION: CENTRAL

Member Since: Feb. 2019

Beds Available: 10





RRA  
LOCATION:  
EAST

Member Since: March 2019

Beds Available: 16

# LIMITATIONS OF THE ASSOCIATIONS:

**Not** a regulatory or licensing agency

✓ We can only issue membership into a professional association

**No** authority to mandate that all operators join the ILA/RRA

✓ Membership is voluntary

**No** jurisdiction over all Independent Livings/Recovery Residences in SD County

✓ We can only enforce Quality Standards and Membership Requirements on our members



# GRIEVANCE PROCESS



***Grievance Line: 858-609-7979***

# ILA EVALUATION: MEMBERSHIP

**ILA Growth in  
Member  
Homes**

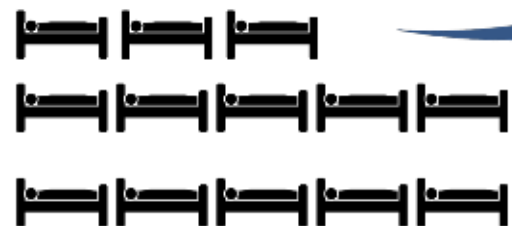


**2013: 16 Homes**

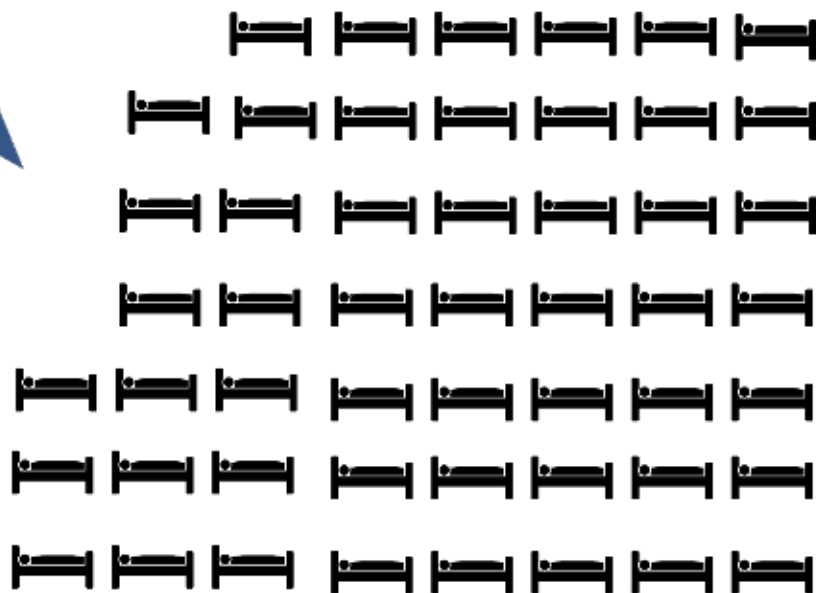


**2019: 90 Homes**

# ILA GROWTH IN MEMBER BEDS



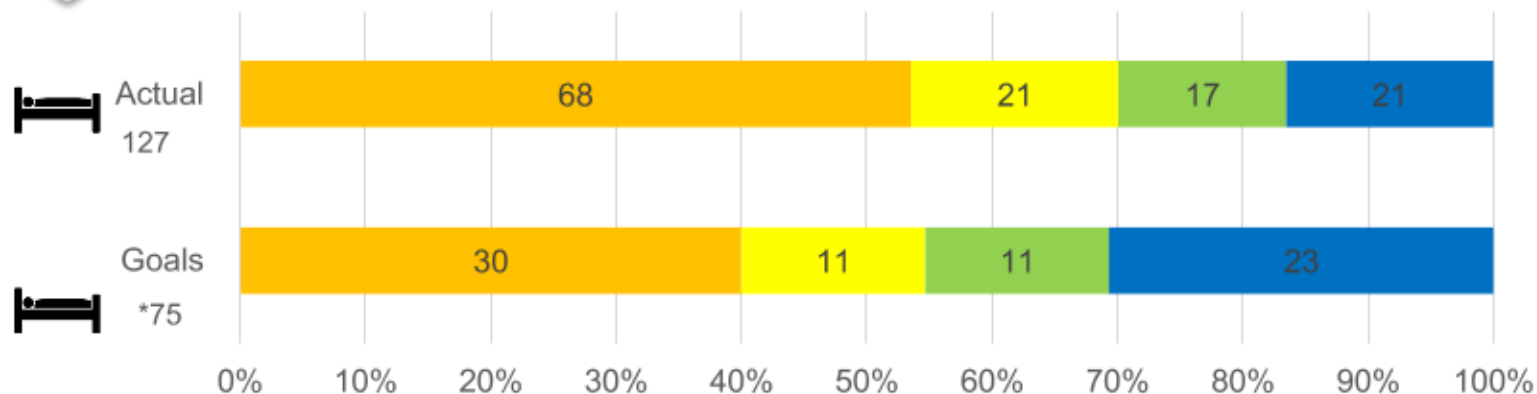
**2013: 127 Beds**



**2019: 796 Beds**



# RRA EVALUATION: MEMBERSHIP



	Goals	Actual
Central and North Central	30	68
South	11	21
East	11	17
North Coastal and North Inland	23	21

*\*Exceed goal within 6 months of offering fist membership course December 2018*

# WHAT'S ON YOUR MIND?



# PROGRAM CONTACT INFO



*Program Manager*  
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858.609.7965



*Program Manager*  
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858.609.7984

*We provide high quality housing in San Diego County region.*



## **CONNECT WITH US:**

[www.sdchip.org](http://www.sdchip.org) | [www.ilasd.org](http://www.ilasd.org) | [www.rrasd.org](http://www.rrasd.org)