



Whole Person Care

Telehealth Resources for WPC Pilots

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[Telehealth.hhs.gov](https://telehealth.hhs.gov) – U.S. Department of Health and Human Services

The U.S. Department of Health and Human Services developed a website that includes telehealth information for patients and providers. For patients the site includes resources to better understand telehealth and how to access it during the COVID-19 pandemic. For providers the site includes information on how to implement telehealth, policy changes during COVID-19 and how to plan a telehealth workflow.

[General Provider Telehealth and Telemedicine Toolkit](#) - Centers for Medicare & Medicaid Services (CMS)

Under Section 1135 waiver authority, CMS is broadening telehealth services temporarily due to the Covid-19 pandemic. This document provides general policy guidance, information on establishing telehealth, provider types, and HCPCS/CPT Codes in addition to a toolkit that provides direct links to additional resources.

[Opportunities to Expand Telehealth Use Amid the Coronavirus Pandemic](#) – Health Affairs Blog

This article includes recommendations for medical providers, states, and payors using telehealth during the COVID-19 pandemic based on China's early experience.

[COVID-19 Telehealth Communication Tips](#) - Ariadne Labs: A Joint Center for Health Systems Innovation

Ariadne Labs has developed guidance on communicating with patients virtually and provides suggestions on how to maintain patient privacy during telehealth visits.

[Resources for Telehealth at Safety Net Settings](#) - Center for Vulnerable Populations, University of California, San Francisco

This resource provides multi-lingual video conferencing instructions, how-tos, and resources for patients to prepare for telehealth visits. It also includes resources for providers regarding special considerations, workflow, and Medicaid and Medicare reimbursement.

[Care Innovations Covid-19 Resources for the Health Care Safety Net](#) – Center for Care Innovations

This resource provides links to various telehealth resources. Topics include population management, technology solutions, community-centered care, and innovation and design.

[COVID-19 Resources: Telehealth](#) – California Health Care Foundation

This resource provides links to state and federal telehealth policy changes due to the COVID-19 pandemic. It also includes webinars and links for health care providers using telehealth.