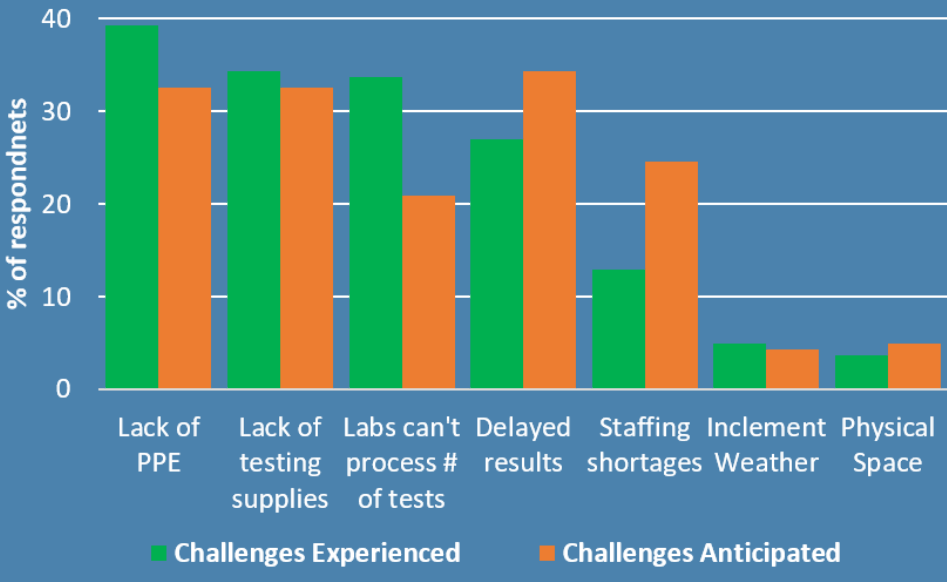


Health Centers' Challenges with COVID-19 Testing

As of July 22, 2020

Over the past six months, **4 million health center patients have been tested for COVID-19.** To better understand their operations, NACHC requested input from health centers from June 25-July 22 on challenges they experienced with COVID-19 testing, if they were able to overcome these challenges how many did so, and any challenges they anticipate encountering in the near future as COVID-19 persists.

Health Center Reported Challenges in Providing COVID-19 Testing

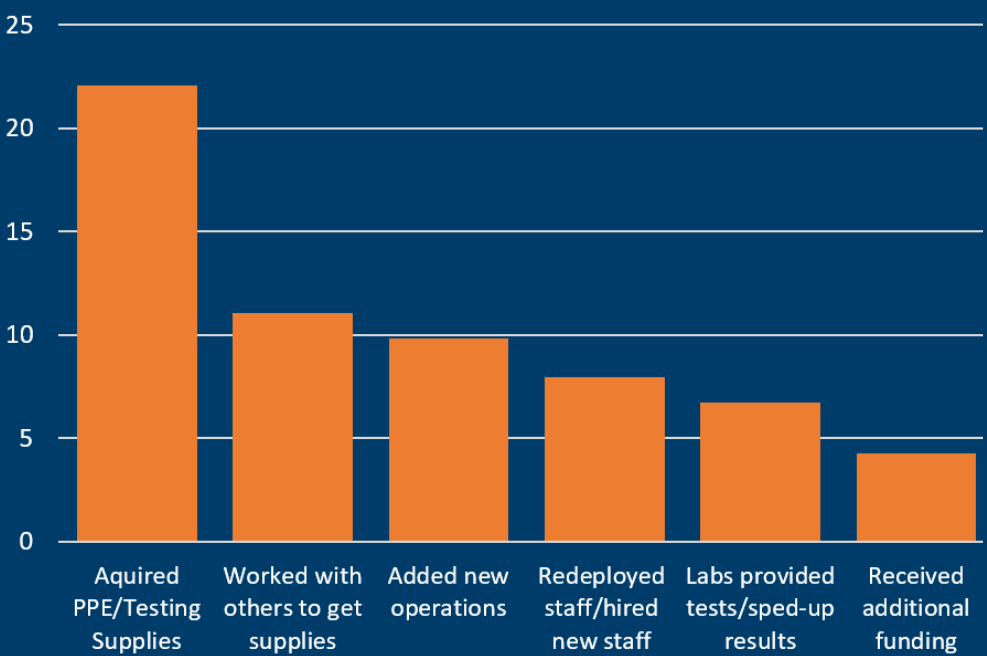


“It was a challenge for our health center to balance the public health response and also coordinate efforts for testing at the community response level.”
- Alfred McGugin, Chief Operations Officer, Southern Nevada Community Health Center, Nevada

“Lack of data capabilities in the parking lot, out-dated [technology] for HIPAA compliance, non-integrated conferencing software in EHR, patient's not having adequate technology for virtual visits.”
- Clifford Stark, Director of IT, Ampla Health, California

Strategies Taken to Overcome Challenges

“Good partnerships with city officials and the health department to coordinate very successful community events”
-Anita Case, Executive Director, Affinity Health Center, South Carolina



“Setting a window of time in the afternoon [for COVID testing], designating only one provider to do all testing for that day (to conserve PPE) and having patients tested in the parking lot”
-Jennifer Morrison, Director of Quality Management, Will County Health Department, Illinois

Data and quotes from this infographic come from a qualitative analysis of a national health center call for information on experiences with testing for COVID-19 fielded by NACHC between June 25-July 22 (N=160). For more information, please go view the accompanying report at or email research@nachc.org.