June 21 & 22, 2022 9 am - 2 pm | Virtual

2nd Annual

Community Healthcare Emergency Preparedness Academy



**ELECTRICAL AND UTILITY FAILURE** 





# **Emergency Preparedness Peer Network**

#### "Prepared Together"

#### **Health Center Partners**

**Candy Alvarez** 

**Emergency Preparedness** 

Coordinator

<u>DJ Phalen</u>

**Director of Operations** 

#### **Member Health Center Peer Network Representatives**

<u>Aaron Zaheer, MD</u> Chief Medical Officer San Diego Family Care

Alejandra Delira | Co-Chair Safety Coordinator Neighborhood Healthcare

Andrea Raya-Contreras
Executive Assistant to the CMO
Community Health Systems, Inc.

Angelina Renteria
Chief Operating Officer
Indian Health Council, Inc.

Berenice Ocampo-Guzman Purchasing Supervisor Neighborhood Healthcare

<u>Billy Painter</u> Safety Administrator **Borrego Health** 

Briana Arias Administrative Assistant San Diego Family Care

Cliff Mix
Regional Security Trainer
Borrego Health

<u>Deb Divan</u> Director of Nursing **Neighborhood Healthcare** 

<u>Donald Moos</u> Revenue Cycle Manager *Sycuan Medical Dental Center* 

Elidoro Primero
Executive Director
Samahan Health Centers

<u>Fe Seligman</u> Grant Director **Samahan Health Centers**  Jean-Paul Cintron
Clinics Operations Manager
Imperial Beach Community Clinic

<u>Joanne Barron</u> Operations Specialist II Father Joe's Villages

Johnny Vo Director of Quality Improvement San Diego American Indian Health Center

Kevin Tamayo
Purchasing Supervisor
TrueCare

<u>Laura Quaha Parkhurst</u> Acting Chief Operating Officer Southern Indian Health Council

<u>Leslie Carino</u> Director of Nursing Imperial Beach Community Clinic

<u>Lisa Moxley</u> Director of Human Resources **Community Health Systems, Inc.** 

<u>Lori Roach</u> Director of Nursing Services *Vista Community Clinic* 

<u>Luke Mellis</u> Quality Specialist Father Joe's Villages

Maamon Majeed
Sr. Data Analytics and Performance
Improvement Manager
San Diego American Indian Health
Center

Mahdi Ashrafian, MD Chief Medical Officer Community Health Systems, Inc. Margaret Marlatt
Infection Preventionist
San Ysidro Health

<u>Marissa Phillip</u> Clinic Nurse **Samahan Health Centers** 

Mark Connelly
Vice President of Operations
Borrego Health

Mike DeLeon
Director of Facilities
Neighborhood Healthcare

Monique Mendoza Regional Security Manager Planned Parenthood of the Pacific Southwest

Monterah Jackson
Compliance Specialist
La Maestra Community Health
Centers

<u>Patricia Toscano Beiza</u> Nursing Services Manager Community Health Systems, Inc.

Rawan Sger
Quality Management Manager
Southern Indian Health Council, Inc.

Regina Mayer
Director of Nursing
Community Health Systems, Inc.

Richard Ambuehl
Senior Facility Manager
Vista Community Clinic

Robert Scatliffe
Director of Operations
San Ysidro Health

Roggie Norman
Director of Emergency Operations
and Preparedness
San Ysidro Health

Rosie Soto
Quality Data Analyst
Southern Indian Health Council, Inc.

Sandy Orzel
Senior Director of Operations &
Program Management
Neighborhood Healthcare

<u>Sergio Mayorga</u> Safety Coordinator *TrueCare* 

Sherry Rosa
Executive Assistant to the CEO
San Diego Family Care

Steven Gil
Chief Information Officer
Vista Community Clinic

<u>Terry Baines</u>
Chief Compliance Officer
Southern Indian Health Council, Inc.

<u>Theresa Viterbo</u> Clinic Manager Samahan Health Centers

Thomas Hutchins
Facility Manager
Indian Health Council, Inc.

Tom Vu
Compliance Officer
La Maestra Community Health Centers

Tony Manzano
Safety Director, Human Resources
TrueCare

<u>William Hernandez</u> Site Manager Community Health Systems, Inc.

<u>Yanira Olivas</u> Disaster Preparedness Coordinator *Innercare* 



## **PARTNERS**

#### **Members**



































## **Community Partners**

# Northwell Health®

Resiliency Crisis and Safety Consulting

Direct Relief





#### SAN DIEGO LAW ENFORCEMENT COORDINATION CENTER





**MACRO-EYES** 





## 2nd Annual **Community Healthcare Emergency Preparedness Academy**

### **AGENDA Day 1**

June 21, 2022

Time

#### **Topics**

#### **Presenters**

Tracy L. Garmer | Executive VP & COO 9:00 a.m. -Welcome & Opening Remarks Health Center Partners of Southern California 9:20 a.m. DJ Phalen | Director of Operations Health Center Partners of Southern California Charles Kim | Public Manager 9:20 a.m. -Evolving Threats to the Healthcare and Public Health Sector Public-Private Partnership & Exercise Program 9:50 a.m. Overview of evolving threats related to San Diego Law Enforcement Coordination Center the pandemic, ransomware, and procreative rights, and measures that the Sector can take to mitigate the risks posed by these threats. 5 min break Implications of the Metcalf Electrical 9:55 a.m. -Philip Oglesby | Supervisory Intelligence Analyst Sübstation Attack 10:25 a.m. Critical Infrastructure Protection Unit This presentation examines the San Diego Law Enforcement Coordination Center

dependency of the Healthcare and Public Health Sector on electrical power, and the implications that dependency has for the disruption of healthcare services caused by the loss of electrical energy for a protracted period of time, illustrated by a case study of the attack on the Metcalf Electrical Substation.

#### 5 min break

10:30 a.m. -11:20 a.m.

Making Supply Chains Proactive

Al towards optimization of resource distribution in California. An overview of Macro-Eyes core product - STRIATA - and their work in California to date.

#### Jeni Stockman | Senior Deployment Manager Macro-Eyes

#### 5 min break

11:25 a.m. -12:00 p.m.

General Public Safety Power Shut Off overview and generator

discussion.

Mona Freels | Emergency Operations Service Manager

**Emergency Operations Center** San Diego Gas & Electric Company (SDGE)

12:00 p.m. -1:00 p.m.

Lunch

# 2nd Annual Community Healthcare Emergency Preparedness Academy

## **AGENDA Day 1 (cont.)**

June 21, 2022

**Time** 

**Topics** 

**Presenters** 

1:00 p.m. -1:30 p.m. Planning for Electrical and Utility Failure through the Prism of the CMS Emergency Preparedness Final Rule

There are specific requirements community health centers must meet as part of the CMS EP Final Rule. How does the "all hazards" approach lend itself to planning for power failure specifically? What does HRSA say about a business continuity plan? What are some of the industry best practices?

#### Alexander Lipovtsev, LCSW | Sr. Director

Emergency Management (HCS)

Community Health Care Association of

New York State

#### 5 min break

1:35 p.m. -1:50 p.m. Disaster Preparedness: GPO Resources

During this presentation, you'll discover examples of product categories that academy members have nationally- negotiated pricing and terms for, through their membership with CNECT. We will focus on categories relevant to disaster preparedness, including: disaster cache items, just in time items, and emergency supplies with a specific focus on tools and resources for power outages, loss of communications, loss of Internet, etc.

Chris Coleman | Region Account Director - Southern CA

**CNECT** 

Jaclyn Bautista | Member Engagement Manager -San Diego

**CNECT** 

1:50 p.m. - Open Networking 2:00 p.m.

# RESPONSE

# 2nd Annual Community Healthcare Emergency Preparedness Academy

# AGENDA Day 2

June 22, 2022

	•		
1	ı	m	е

# Topics

#### **Presenters**

	9:00 a.m. – 9:10 a.m.	Recap & Opening Remarks / Welcome			
	9:10 a.m 9:40 a.m.	Preparedness steps for power resiliency & Direct Relief's current power resiliency resources.	Leighton Jones, ALM, CEM   Director Emergency Response & New Initiatives Direct Relief		
		5 min break			
MEST CINSE	9:45 a.m. – 10:15 a.m.	Lessons Learned from the Pandemic - Resiliency	Mark Jarrett MD, MBA, MS   Senior Health Advisor Northwell Health National InfraGard Health Sector Chief Healthcare and Public		
		5 min break			
	10:20 a.m. – 10:50 a.m.	Mobile Health and the value it brings.	Ramiro Favela, Program Manager Mobile Health San Ysidro Health		
		5 min break			
	10:55 a.m. – 11:15 a.m.	Amateur Radio Emergency Service (ARES)	Bruce Kripton, Section Emergency Coordinator Amateur Radio Emergency Service (ARES)		
	11:15 a.m. – 11:45 a.m.		Lunch		

# 2nd Annual Community Healthcare Emergency Preparedness Academy

## AGENDA Day 2 (cont.)

June 22, 2022

**Time** 

**Topics** 

**Presenters** 

11:45 a.m. – 1:45 p.m. Tabletop Exercise

"Who's Afraid of the Dark" This exercise will explore the impact of an extended power outage on the ability of community clinics to maintain operations and provide safe quality patient care for the communities they serve.

# Amber Johnson, MPA CEM AHPCP Co-Founder/Consultant

Resiliency Crisis and Safety Consulting

#### 5 min break

1:50 p.m. -1:55 p.m.

# GIVEAWAYS!

We will enter the names of all registrants into an online random name picker tool and spin the wheel live.

Provided by the Emergency Preparedness & Response Program.

Items include: Blackout bags, weather radios, and a Jackery portable solar power station.

1:55 p.m. -2:00 p.m. Wrap Up and Networking

# Thank you for joining us

Agenda subject to change. Please check final program including speaker bios, for the most up-to-date schedule on our webpage at <a href="https://www.hcpsocal.org/chepa">www.hcpsocal.org/chepa</a>

## **SPEAKER BIOGRAPHIES (in order of appearance)**





**Tracy L. Garmer, MBA, SHR**Executive Vice President and Chief Operations Officer *Health Center Partners of Southern California (HCP)* 

Tracy L. Garmer, MBA, SPHR, serves a dual role as Executive Vice President and Chief Operations Officer for Health Center Partners of Southern California. She oversees operations, including member services, human resources, communications, corporate compliance, facilities, and information technology.

Presently, Tracy is a member of the National Association of Community Health Centers and serves on the workforce taskforce and compliance committee for the California Primary Care Association.

Prior to joining Health Center Partners in 2003, Tracy held human resource leadership positions in the fields of Avionics, Telecommunications, and Building Services. Tracy also provides human resources consulting to businesses throughout Southern California and is adjunct faculty at University of Redlands. She is a certified Senior Professional in Human Resources and is a member of the Society for Human Resources Management.

Tracy earned a bachelor's in business from California State Polytechnic University Pomona and a master's in business administration from the University of Redlands.





**DJ Phalen, MA, BSPH, CHPP, EMT, NHDP-BC**Director of Operations - Emergency Management & Security Emergency Preparedness and Response Program

Health Center Partners of Southern California (HCP)

DJ is the Director of Operations for Emergency Management & Security for Health Center Partners of Southern California (HCP). In this role, DJ represents the HCP family of companies as well as HCP's 17-member community health centers (160+ sites) in San Diego, Riverside, and Imperial Counties at the local, county, and state level, and supports preparation for public health emergencies through the Emergency Preparedness and Response Program. He is a member of the Healthcare Coalition (HCC) for all three of HCP member counties, the co-chair of the San Diego County Healthcare Disaster Coalition, the 'clinics coordinator' for the San Diego County Medical Operations Center (MOC), member of the San Diego County Health Services Capacity Task Force, San Diego County Healthcare Sector Chief for FBI/InfraGard, and was the 2021 Chair of the CPCA Clinic Emergency Preparedness Peer Network (CEPPN) among other roles.

Prior to joining HCP in 2018, DJ served as the Program Director and Lead Professor of the Homeland Security Program at Waldorf University. He continues to serve both Waldorf University and Columbia Southern University as an adjunct professor and course writer/reviewer in the College of Safety and Emergency Services teaching in the homeland security, emergency management, criminal justice, and emergency medical services programs.

DJ earned a Master of Arts in Homeland Security and a Bachelor of Science in Public Health. He also regularly presents and contributes to peer-reviewed professional journals, newsletters, and blogs in the emergency management and terrorism/counterterrorism communities and is a contracted subject matter expert (SME) for the U.S. Department of Health & Human Services (HHS) ASPR TRACIE (Assistant Secretary for Preparedness and Response (ASPR)/Technical Resources, Assistance Center, and Information Exchange (TRACIE), the American Nurses Association/American Nurses Credentialing Center's National Healthcare Disaster Certification (NHDP-BC) program, and the Homeland Defense and Security Information Analysis Center (HDIAC).



#### **Charles Kim**

Program Manager, Public-Private Partnership & Exercise Program San Diego Law Enforcement Coordination Center (SD-LECC)

Presentation summary: An overview of evolving threats to the Healthcare and Public Health Sector related to the pandemic, ransomware, and procreative rights, and measures that the Sector can take to mitigate the risks posed by these threats.

#### **Philip Oglesby**

Supervisory Intelligence Analyst, Critical Infrastructure Protection Unit San Diego Law Enforcement Coordination Center (SD-LECC)

Presentation summary: To examine the dependency of the Healthcare and Public Health Sector on electrical power, and the implications that dependency has for the disruption of healthcare services caused by the loss of electrical energy for a protracted period of time, illustrated by a case study of the attack on the Metcalf Electrical Substation.



#### Jeni Stockman

Senior Deployment Manager *Macro-Eyes* 

Jeni Stockman is Senior Deployment Manager at macro-eyes. With dual degrees from Johns Hopkins University - School of Advanced International Studies (SAIS) and Johns Hopkins Bloomberg School of Public Health, Jeni has spent over a decade adopting innovative technologies to different political and social environments to ensure quality health services were efficient, effective and accepted.

Having traveled extensively as well as lived abroad most of her life, Jeni has a broad perspective on human behaviour and experience. Her wide interests have helped her develop deep technical and operational knowledge across whole systems. She challenges the status quo to adapt where possible and to change meaningfully where inevitable. She has worked with governments in developing strategies that ensure the prioritization of national goals while implementing new technology to ensure better groundwork is laid for impactful results.

#### Session title: Making supply chains proactive: AI towards optimization of resource distribution in California

Session detail: Supply chains generate massive waste and deprive people of resources unused elsewhere on the map. Poor data on the state of infrastructure leads to mismatched allocation and ineffective investment. Consider cold chain. Our work uncovered that 30% of California federally qualified health centers (FQHCs) have both backup power and adequate refrigeration - but the supply chain ignores this ground-truth. Scarce supplies are at risk when the power is shut off. An example of why healthcare accounts for ~9% of US GHG emissions.

Our mission is to radically extend what is possible with finite resources, solving the global problem of matching scarce supply to demand - an ethical and environmental imperative. In 2021, Macro-Eyes and Direct Relief deployed STRIATA to improve operational visibility into every California FQHC: site-specific insight, for the first time, into back-up power, refrigeration, catchment populations. This session will give an overview of Macro-Eyes core product – STRIATA – and our work in California to date.

STRIATA is an enterprise product that transforms the supply chain - from people, products, and places - into an intelligent network that learns unceasingly. STRIATA provides enhanced capability to forecast consumption, position infrastructure, and predict behavior, even in low data and high uncertainty environments. Regardless of location, every resource is put to its greatest use. STRIATA comprises three modules: FORECAST, VISIBILITY, and BEHAVIOR.

Imprecise forecasting and lack of geo-intelligence results in mismatches of supply to demand. If you don't have up-to-date data about each point in your network, you won't send supply where it can and will be used.

California's widespread power shutdowns have revealed a hidden weakness in the health care safety net. STRIATA enables partners and customers to address gaps in the health safety net BEFORE disasters occur ensures the most vulnerable populations can receive care when they need it most.

Our work in California supports federally qualified health centers (FQHCs) which serve uninsured or underinsured populations. FQHCs serve the most vulnerable populations across California and across the nation. Populations made increasingly vulnerable by overlapping environmental and health crises. In the face of wildfires, large-scale power outages and pandemics, the resilient health safety net is crucial. Investments and supply allocations driven by accurate data – are essential elements in delivering a more resilient safety net that better serves frontline communities.



#### **Mona Freels**

Emergency Operations Services Manager San Diego Gas & Electric Company (SDGE)

Mona currently works for SDG&E as the Emergency Operations Services Manager. Her primary areas of responsibility include Emergency Operations Center oversight, Emergency preparedness, planning, recovery activities, regulatory & legislative compliance, and outreach & engagement with public safety partners. Prior to joining SDG&E, Mona was a Sr. Homeland Security Program Advisor with the City of San Diego. Her responsibilities included development of emergency plans and special assignments in the Mayor's office as the Operations Coordinator for the Hepatitis A and Migrant Caravan responses.

Previous to working the government sector, Mona's experience also includes non-profit organizations. She worked for 211 San Diego as the Chief Operating Officer as well as the American Red Cross where she held several key management positions, including Director of Disaster Response and Preparedness.

Mona has been involved in disaster preparedness training, planning, response and recovery efforts for over 25 years. She was involved in major disaster responses, both locally and out of area, most notably the Northridge earthquake, Hurricanes Katrina, Gustav and Ike, the 2004 Tsunami in Thailand and the 2003 and 2007 San Diego wildfires.

Mona Freels has a dual bachelor's degree in Homeland Security & Emergency Management from National University.





Alexander Lipovtsev, LCSW
Sr. Director
Emergency Management (HCS)
COMMUNITY HEALTH CARE ASSOCIATION of New York State

Alexander joined the Community Health Care Association of NYS (CHCANYS) in September 2015. In his position as Senior Director, Health Center Support, Alexander's primary focus is the Emergency Management (EM) program. He is responsible for the development and implementation of CHCANYS's federal, state, city and privately funded EM projects. In his role, he provides training / technical assistance to health centers to prepare for; mitigate effects from, and provide services to their patients and communities before, during and after a disaster or emergency situation. Alexander is also the co-chair of the Primary Care Association Emergency Management Advisory Coalition (PCA EMAC) and provides ongoing support to national EM initiatives.

Alexander also has more than ten years of experience working in the field of intellectual and developmental disabilities (I/DD), including practice management and direct patient care in a Patient-Centered Medical Home setting.

Alexander holds a Master's degree in Social Work with a specialization in Administration from Hunter College, New York and an active clinical license (LCSW) from New York State.





**Chris Coleman**Region Account Director, Southern CA *CNECT* 

Chris Coleman is a passionate sales professional at CNECT with over 10 years of medical sales experience ranging from distribution and manufacturing to group purchasing.

Chris believes long-term relationship building is central to his sales success and he is dedicated to making sure his members receive the full value experience of CNECT through proactive outreach and member engagement.



Jaclyn Bautista Member Engagement Manager, San Diego CNECT

Jaclyn Bautista joined CNECT in 2018 bringing sales and management experience to the CNECT team. She has a passion for helping our members realize the full benefits we have to offer. She excels by taking the time to truly understand the members needs and working with them to achieve their goals. Through this process Jaclyn is able to build strong long-lasting relationships with our supplier partners and members.



# **Leighton Jones, ALM, CEM**Director, Emergency Response & New Initiatives *Direct Relief*

Leighton is the Director of Emergency Response and New Initiatives for Direct Relief, based in Santa Barbara, California.

Prior to joining Direct Relief Leighton led the Emergency Preparedness Research, Evaluation & Practice (EPREP) Program at the Harvard T.H. Chan School of Public Health in Boston, which serves as Harvard's Center for public health and healthcare preparedness.

Leighton's background is in non-profit administration and emergency management having previously worked as the Chief Program Officer for the American Red Cross of Massachusetts and in various leadership positions for The American Red Cross and The Salvation Army in New York. He has deployed in response to numerous disasters across the United States including hurricanes, tornadoes, floods, fires, and aviation disasters. Leighton also served at Ground Zero in Manhattan immediately following the September 11th attacks and led the Red Cross response to the 2013 Boston Marathon Bombings.

Leighton is a graduate of the University of Plymouth (UK) and Harvard University. He is a Certified Emergency Manager (CEM) with the International Association of Emergency Managers (IAEM).

# Northwell Health®



Mark Jarrett MD, MBA, MS
Senior Health Advisor
Northwell Health
National InfraGard Health Sector Chief Healthcare and Public

Mark P. Jarrett MD, MBA, MS, HCISSP currently serves as Senior Health Advisor for Northwell Health and a Professor of Medicine at the Donald and Barbara Zucker School of Medicine at Hofstra/Northwell. He is the National Healthcare Sector Chief for National InfraGard as well as the Sector Chief for NY Metro InfraGard. He is on the HPH Cyber Working Group Executive Council. His previous position for ten years was as Chief Quality Officer for Northwell Health where he was responsible for system-wide initiatives in quality and safety, and also served as Northwell's Deputy Chief Medical Officer.

He previously served as Chief Medical Officer and DIO at Staten Island University Hospital (SIUH). Prior to that appointment, Dr. Jarrett was Director of Rheumatology at SIUH from 1982-1999. Dr. Jarrett has extensive research experience and has been published on the subjects of immune response in systemic lupus erythematosus, quality, and cybersecurity in health care.

Dr. Jarrett is board certified in internal medicine and rheumatology. He is a Fellow of the American College of Physicians and the American College of Rheumatology, and past president of the Richmond County Medical Society.

Dr. Jarrett earned his medical degree from New York University School of Medicine. He completed his residency in internal medicine at Montefiore Medical Center, and a fellowship at Montefiore Medical Center and Albert Einstein College of Medicine.

Dr. Jarrett also holds an MBA from Wagner College and an MS in Medical Informatics from Northwestern University. He is also a certified Healthcare Information Security and Privacy Practitioner (HCISPP).





Ramiro Favela
Program Manager
Mobile Health Department
San Ysidro Health

My name is Ramiro Favela I am the Program Manager for the Mobile Health Department for San Ysidro Health. I bring 10 plus years of Mobile Health experience from multiple roles within the department.

I believe that providing access to care to those who have limited access or resources is the main reason why the program exists and why I love what I do. Some of the team's most notable accomplishments have been our Mobile COVID vaccination events in the community, COVID testing Unit, Mobile Flu vaccine and reactivating the pediatric care.

I like working with the Mobile Unit team and the organization to come up with different ways we can use the Mobile Unit to serve our families.





**Bruce Kripton**Section Emergency Coordinator *Amateur Radio Emergency Service (ARES)* 

# Resiliency Crisis and Safety Consulting



Amber Johnson, MPA CEM AHPCP Co-Founder / Consultant Resiliency Crisis and Safety Consulting

Amber Johnson is a Certified Emergency Manager with over 10 years of healthcare emergency management and business continuity experience building structures, strategies, and teams for large-scale healthcare systems and hospitals. Amber's response leadership experience includes coordinating organizational responses to the COVID-19 Pandemic, Hurricane Harvey, Winter Storm Uri, Houston Water Main Break, and the West Houston Chemical Explosion. Amber's passion is helping organizations increase and maintain their disaster resiliency.

#### **TRAININGS / DRILLS**

As a member of Health Center Partners, the Emergency Preparedness & Response Program supports the health centers in preparing for public health emergencies at no cost. Training is provided at the health center site.

Listed below is a sample of the most requested trainings. Contact us for more information.





#### Active Shooter / Active Killer (ASAK)

Know when to escape and evade, shelter and barricade, and fight back. Learn how to develop a survival mindset, work within your health center confines, evade and barricade, fight back and take down your attackers, deal with first responders and much more.

#### **Bomb Threat**

Training will go over what actually happens during bombing incidents and familiarize participants with the steps necessary to prepare for and respond to a bomb threat.







As violence in the health care setting increases, de-escalation is a first-line response to potential violence and aggression. Using a combination of communication, assessment, actions and safety methods, both office staff in the waiting room and providers in a closed room can reduce the risk of harm to patients and for their own safety.

#### **Disaster Preparedness**

Your health center has a plan, BUT are you ready? Disaster can strike at any time. While we do not get to choose the time or place where they may wreak havoc, affect our personal and family safety, or impact our businesses and communities, we can choose to have a plan and to be prepared. Learn the benefits of integrating your health center into the community and working with the Healthcare Coalition (HCC).



#### **Safety and Security Assessment**



By doing a risk assessment of your health center we can help you identify the risks and hazards in your workplace that might cause harm to patient/clients, visitors and staff. During a walkthrough of your site we can identify potential dangers from fire and smoke, prepare and implement an action plan for overcrowding, spread of disease, or accidents just to name a few..

#### STOP THE BLEED

Injuries result from a wide variety of causes and no matter how rapid the arrival of professional emergency response, bystanders will always be the first on the scene. Attend this 30-minute class to learn proper bleeding control techniques and how to best provide immediate care until professionals arrive. Certificate given to participants upon completion.





## **CMS Emergency Preparedness Rule**









#### **Emergency Plan**

- Based on risk assessment.
- Using an all-hazards approach.
- Update plan annually.

# Policies & Procedures

- Based on risk assessment and emergency plan.
- Must address: subsistence of staff and patients, evacuation, sheltering in place, tracking patients and staff.

### Communications Plan

- Complies with Federal and State laws.
- Coordinate patient care within facility, across providers, and with state and local public health and emergency management.

# Training & Exercise Program

- Develop training program, including initial training on policies & procedures.
- Provide training biennially (every 2 years) after facilities conduct initial training for their emergency program.

## **CMS Emergency Preparedness Final Rule**

### In effect as of September 26, 2019

The Omnibus Burden Reduction (Conditions of Participation) Final Rule CMS-3346-F removes Medicare regulations identified as unnecessary, obsolete, or excessively burdensome on hospitals and other healthcare providers to reduce inefficiencies and moves the nation closer to a healthcare system that delivers value, high quality care and better outcomes for patients at the lowest possible cost.

# **RESOURCES**

Please visit our direct web page at <a href="https://www.hcpsocal.org/chepa">www.hcpsocal.org/chepa</a> for materials and resources.



#### **Emergency Preparedness & Response Program**

DJ Phalen MA, BSPH, CHPP, EMT, NHDP-BC, TLO

Director of Operations - Emergency Management and Security <a href="mailto:dphalen@hcpsocal.org">dphalen@hcpsocal.org</a> | 619.569.3607

**Candy Alvarez** 

Emergency Preparedness Coordinator <u>calvarez@hcpsocal.org</u> | 760.533.5850

www.hcpsocal.org 3710 Ruffin Road, San Diego, CA 92123 | 619.542.4300



"PREPARED TOGETHER"