## San Diego Senior Oral Health Partnership

Funded by the Delta Dental Community Care Foundation



## **DELTA DENTAL®**





















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#### PRESS RELEASE

### Delta Dental Community Care Foundation Expands its Senior Oral Health Partnership Program with Addition of Health Quality Partners (HQP) of Southern California







HQP, a subsidiary of Health Center Partners of Southern California, receives \$5M grant to improve access to quality oral health care for vulnerable seniors

- Delta Dental Community Care Foundation commits to 5-year, \$5M grant to San Diego senior oral health partnership.
- The grant is designed to increase access to quality oral care for vulnerable seniors, who often have no dental benefit coverage.
- This partnership is led by Health Quality Partners of Southern California, a nonprofit advancing health equity and wellness in local communities.
- The Community Care Foundation will join HQP, dignitaries from the County of San Diego, and seven community health center organizations at a ceremony to commemorate the partnership announcement on May 6, 2024, at 10 a.m. at Vista Community Clinic.

**SAN FRANCISCO – May 6, 2024** – The Delta Dental Community Care Foundation, the philanthropic arm of Delta Dental of California and affiliates ("the Company"), today announced a significant expansion of its Senior Oral Health Partnership Program. The Community Care Foundation is committing an additional \$5 million over the next five years to a consortium led by <u>Health Quality Partners of Southern California</u>, a subsidiary of Health Center Partners of Southern California, a regional primary care association. This monumental grant is part of a broader strategy that includes more than \$15 million dedicated to senior oral health initiatives.

Since its launch in April 2022, the Senior Oral Health Partnership Program has sought to transform access to quality oral health care for vulnerable seniors. By forming and funding localized collaborations, the program supports developing innovative approaches and expanding oral health services. Additionally, program partners collect data on community needs and successes, which is used to inform the Delta Dental Senior Oral Health Care Model.

Health Quality Partners is a nonprofit organization established in 1997 to advance health equity and wellness in Southern California communities through collaborative research, resource development and implementation of a broad array of clinical and non-clinical programs. The organizations participating in the Senior Oral Health Partnership include Federally Qualified Health Centers: Community Health Systems, Inc., Imperial Beach Community Clinic, Indian Health Council, Inc., Neighborhood Healthcare, San Ysidro Health, Father Joe's Villages and Vista Community Clinic, as well as the County of San Diego Health and Human Services Agency, Medical Care Services. Together in 2022, the seven participating health centers served 51,977 patients 60 years of age or older, of whom 10,757 (21%) had at least one dental visit.

Oral health access for older adults is an urgent and growing crisis. By 2030, one in five Americans will be age 65 or older, according to <u>U.S. Census data</u>. A <u>survey</u> commissioned by the Company found that 80% of older American adults do not go to the dentist as often as recommended, and access is one of the main barriers. In fact, one in three older adults surveyed by the Company later said they cannot afford to see a dentist regularly. Not only that, but <u>more than half of older adults</u> do not have dental benefit coverage.

"Public private partnerships, like this one with the Delta Dental Community Care Foundation, Health Quality Partners, and seven of our region's Federally Qualified Health Centers, can expand access to oral health for our aging population," said Dr. Fadra Whyte, chief dental officer for the County of San Diego. "Leveraging oral health resources, expertise and infrastructure can tailor services to better meet seniors' needs. This includes more outreach, greater access and breaking down barriers to provide equitable care for seniors."

"The members of Health Center Partners and Health Quality Partners are most appreciative to the Delta Dental Community Care Foundation for their support of and investment in our senior oral health collaborative to benefit the thousands of elderly patients entrusted to our care," said Henry Tuttle, president and chief executive officer for Health Center Partners. "The Community Care Foundation's vision and long-term commitment to this initiative reflects its accurate and timely understanding of the oral health access and services challenges faced by this patient population, and we are grateful for their partnership and shared mission to diminish the effects of social determinants upon this particularly vulnerable population."

As members of the Senior Oral Health Partnership Program, Health Quality Partners of Southern California will collaborate with the Delta Dental Community Care Foundation to engage with those most vulnerable in the senior population who experience significant challenges to receiving oral health care.

"With the aging population, it's more difficult to have access to dental care because caregivers can't bring them in, or they can't always consent to care. There are so many barriers for seniors, but as a group, we can identify and overcome these challenges through innovation and collaboration," said Dr. Sergio Cuevas, chief dental officer for San Ysidro Health.

"We love being part of innovative programs. This is a unique opportunity to innovate and collaborate for seniors in our area. With the senior population continuing to grow, there are a lot of disconnects between current systems in place to take care of those patients," said Dr. Rebecca Cornille, chief dental officer for Vista Community Clinic.

"We are thrilled to welcome our Southern California partners, our largest partnership to date, whose diverse membership across San Diego County helps deliver on our commitment to health equity," said Kenzie Ferguson, vice president of foundation and corporate social responsibility for Delta Dental of California and affiliates. "Together with all our partners, we strive to build a better, healthier world where older adults can age with dignity and continue to be thriving members of our communities."

Existing partners from Washington, D.C., <u>Howard University College of Dentistry</u> and <u>Mary's Center</u>, and from Santa Cruz County, <u>Dientes Community Dental Care</u> and <u>Salud Para La Gente</u>, have

already served more than 6,000 senior patients, 87% of whom fall below the federal poverty level, demonstrating the program's impact and the vital role of strategic partnerships in addressing senior health needs.

The Delta Dental Community Care Foundation and Health Quality Partners, along with participating organizations, will commemorate the grant with a ceremony and check presentation on Monday, May 6, 2024, at 10 a.m. at Vista Community Clinic, located at 1000 Vale Terrace Drive in Vista, CA.

#### **About Delta Dental Community Care Foundation**

The Delta Dental Community Care Foundation is the philanthropic arm of Delta Dental of California and its affiliated companies including Delta Dental Insurance Company, Delta Dental of Pennsylvania and Delta Dental of New York, Inc. Since 2011, the Community Care Foundation has awarded more than \$140 million in funding and support to increase access to quality dental care, oral health education, and to advance scientific research across the company's 15-state service area and the District of Columbia. For more information about the Delta Dental Community Care Foundation, please visit <a href="https://www.deltadentalins.com/foundation.html">https://www.deltadentalins.com/foundation.html</a>.

#### About Delta Dental of California and affiliates

Since 1955, Delta Dental of California and affiliates has offered comprehensive, high-quality oral health care coverage to millions of enrollees and built the strongest network of dental providers in the country. The Delta Dental of California enterprise includes its affiliates Delta Dental Insurance Company, Delta Dental of Pennsylvania, Delta Dental of New York, Inc., as well as the national DeltaCare USA network, and provides dental benefits to more than 45 million people across 15 states and the District of Columbia.\* All are members of the Delta Dental Plans Association based in Oak Brook, Illinois, the not-for-profit national association that through a national network of Delta Dental companies collectively covers millions of people nationwide. For more information about Delta Dental of California, please visit <a href="https://www.deltadentalins.com">www.deltadentalins.com</a>.

\*Delta Dental of California and affiliates' operating areas encompass Alabama, California, Delaware, Florida, Georgia, Louisiana, Maryland, Mississippi, Montana, Nevada, New York, Pennsylvania, Texas, Utah, West Virginia and the District of Columbia, as well as Puerto Rico and the Virgin Islands.

#### About Health Center Partners of Southern California

Health Center Partners of Southern California (HCP) is a regional primary care association of 16 member organizations including Federally Qualified Health Centers, Indian Health Services Organizations, both urban and sovereign, and Planned Parenthood of the Pacific Southwest. HCP's members collectively serve 638,593 unduplicated patients each year, in 2.7 million patient visits, at 176 practice sites across San Diego, Riverside, and Imperial counties, with the fifth largest provider group in the region. For more information, please visit <a href="https://www.hcpsocal.org">www.hcpsocal.org</a>.

#### About Health Quality Partners of Southern California

Health Quality Partners of Southern California (HQP), established in 1977, a 501(c)(3) and subsidiary of Health Center Partners, is a non-profit with a mission to advance health equity and wellness in the communities served by its members. Through collaborative research and implementation of a broad array of clinical and non-clinical programs, HQP is an innovation hub that works to improve patient outcomes, achieve operational efficiencies, and develop innovative programs. For more information, please visit <a href="https://www.hqpsocal.org">www.hqpsocal.org</a>.



### **Delta Dental Community Care Foundation**

#### Senior Oral Health Partnership Program

The Delta Dental Community Care Foundation, the philanthropic arm of Delta Dental of California and affiliates ("the Company"), today announced the expansion of its Senior Oral Health Partnership Program by committing \$5 million over five years to a consortium of organizations in San Diego County, California, led by Health Quality Partners of Southern California. In joining the Delta Dental Community Care Foundation's multi-year program that was initially launched in April 2022, Health Quality Partners is adding to the Company's growing partner community – collectively, they address the oral health crisis among older adults in the U.S. and increase awareness of the barriers to access to oral health care that greatly impact overall health and quality of life for seniors.

The mission of Delta Dental Community Care Foundation's Senior Oral Health Partnership Program is to improve the quality of life for vulnerable seniors by transforming access to quality oral health care in communities and creating a model for change that can be replicated as the program develops. Through forming and funding localized collaborations, this program supports the development of new approaches and the expansion of oral health services to reach thousands of seniors in need of care. At the same time, program partners collect data on community needs and successes that will be used to inform the Delta Dental Senior Oral Health Care Model.

#### **About Delta Dental Community Care Foundation**

The Delta Dental Community Care Foundation is the philanthropic arm of Delta Dental of California and its affiliated companies including Delta Dental Insurance Company, Delta Dental of Pennsylvania and Delta Dental of New York, Inc. Since 2011, the Community Care Foundation has awarded more than \$140 million in funding and support to increase access to quality dental care, oral health education, and to advance scientific research across the company's 15-state service area and the District of Columbia. For more information about the Delta Dental Community Care Foundation, please visit <a href="https://www1.deltadentalins.com/foundation.html">https://www1.deltadentalins.com/foundation.html</a>.

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# Members of the San Diego Senior Oral Health Partnership



#### Community Health Systems, Inc.

Established in 1984, Community Health Systems, Inc. (CHSI) operates six stand-alone community health centers, one school-based health center, one pharmacy, and two mobile medical units offering services in the tri-county areas of San Bernardino, Riverside, and San Diego. CHSI will participate in the coalition through their Fallbrook site, located in the North Inland region of San Diego County. CHSI's vision is to be the provider of choice and trusted community partner in improving the health of the people it serves with a mission to improve and strengthen the health of its diverse communities by providing compassionate and comprehensive health services. For additional information visit: <a href="https://www.chsica.org">www.chsica.org</a>





## County of San Diego, Health & Human Services Agency, Public Health Services, Medical Care Services

**Health & Human Services Agency (HHSA) -** The Health and Human Services Agency (HHSA) is one of four groups of San Diego County government. HHSA provides a broad range of health and social services to make people's lives healthier, safer and self-sufficient.

**Public Health Services (PHS) -** Public Health has over 170 years of history in San Diego County. The Public Health Services (PHS) department, of the County of San Diego Health and Human Services Agency, is the local health department. PHS is dedicated to community wellness and health protection in San Diego County, which includes the eighteen municipalities and the unincorporated area. PHS works to prevent epidemics and the spread of disease, protect against environmental hazards, prevent injuries, promote and encourage healthy behaviors, respond to disasters and assist communities in recovery, and assure the quality and accessibility of health services throughout the county.

**Medical Care Services (MCS) -** Our mission is to ensure San Diego County is home to America's premier local wellness delivery system with an emphasis on quality, equity, sustainability, and transparency. MCS supports access to evidence-based care through a variety of programs. We support quality assurance and improvement efforts for HHSA's medical services; provide nursing services at our Public Health Centers and through home-visiting programs; provide pharmaceutical services to HHSA programs and facilities; and develop, implement, and monitor policy and standards of practice for HHSA nurses through our Office of Nursing Excellence. Additionally, MCS provides expertise to support programs that improve the health and well-being of children, older adults, justice-involved individuals, persons receiving Medi-Cal benefits, and improve the oral health of San Diegans of all ages. For additional information visit: <a href="https://www.sandiegocounty.gov">www.sandiegocounty.gov</a>



#### Father Joe's Villages

Established in 1950, Father Joe's Villages (FJV) began serving San Diegans experiencing homelessness and poverty with just a small chapel and has since grown to become a nationally recognized nonprofit organization. As the region's largest homeless services provider, FJV operates a four-block multidisciplinary campus in downtown San Diego and multiple scattered sites offering short- and long-term housing solutions. Through a "one-stop-shop" approach for homelessness prevention and intervention, FJV's housing programs provide a wide range of onsite or nearby services, including daily meals, therapeutic childcare, job training, and employment services, as well as integrated medical, dental, psychiatric, substance use disorder, and behavioral health services through the Village Health Center (VHC), a Federally Qualified Health Center and 330(h) Health Care for the Homeless grantee. In 2023, FJV served 12,952 individuals, including over 3,000 unique patients in the VHC. For additional information visit: <a href="https://www.my.neighbor.org">www.my.neighbor.org</a>



#### **Health Quality Partners of Southern California**

Health Quality Partners of Southern California (HQP) is a subsidiary of Health Center Partners (HCP), a non-profit regional primary care consortium established in 1977 consisting of twelve Federally Qualified Health Centers (FQHCs), three Tribal Health Programs, and the local Planned Parenthood affiliate. During 2022 HCP's 16-member health centers collectively served 658,020 patients, in 2.8 million patient visits, at 176 practice sites across San Diego, Riverside, and Imperial counties, with the fifth largest provider group in the region. Established in 1997, HQP's mission is to advance health equity and wellness in the communities served by its members through collaborative research and implementation of a broad array of clinical and non-clinical programs. HQP is an innovation hub that works collaboratively with health centers to improve patient health outcomes, achieve operational efficiencies, and develop innovative programs. HQP is a trusted partner with a successful history of securing and administering federal, state, local and foundational grants.

HQP will facilitate the Senior Oral Health Partnership (SOHP) comprised of the County of San Diego Health and Human Services Agency (HHSA) through its Public Health Services and Medical Care Services departments, and seven community health centers: Community Health Systems, Inc., Imperial Beach Community Clinic, Indian Health Council, Inc., Neighborhood Healthcare, San Ysidro Health, Father Joe's Villages, and Vista Community Clinic. The seven health centers offer a variety of services to patients, including primary care, behavioral health, and oral health care services. For additional information visit: <a href="https://www.hqpsocal.org">www.hqpsocal.org</a>



#### Imperial Beach Community Clinic

Imperial Beach Community Clinic (IBCC) has been serving San Diego's South Bay residents since 1971 with the goal of addressing the unique needs and cultures of its thriving community. The dental department of IBCC opened in July of 2020, where patients are provided with a friendly and welcoming environment to receive quality dental care. IBCC values patient education and encourages patients to take a proactive role in their health. IBCC strives to provide compassionate and comprehensive care, while promoting wellness and delivering excellent, accessible care to individuals and families of all backgrounds. For additional information visit: <a href="https://www.ibclinic.org">www.ibclinic.org</a>



#### Indian Health Council, Inc.

Founded in 1970, Indian Health Council (IHC) is a 501(c)(3) Tribal Healthcare Organization serving nine federally recognized tribes located in San Diego's north county region.

IHC's Integrated Care concept was designed to represent the four clinical areas of IHC: Medical, Dental, Behavioral Health and Pharmacy. At the center of all our efforts is our patients. IHC provides a continuum of care that integrates a sense of community involvement and engagement, cultural and spiritual respect, integrated information systems and engaged leadership that works in partnership with our patients to provide them with the highest quality of care and service. IHC has two dental sites. For additional information visit: www.indianhealth.com



#### Neighborhood Healthcare

Established in 1969, Neighborhood Healthcare provides quality, compassionate, whole person care to all in the nearly 30 urban and rural Southern California communities it serves, regardless of situation or circumstance. The organization operates 7 dental sites, including two dental mobile units, throughout San Diego and Riverside Counties. Under its "Better Together" mantra, Neighborhood also offers Complex Care Resource Specialists to assist patients with obtaining housing, food, transportation, employment, benefits, and other social services issues to alleviate barriers to accessing healthcare. In doing so, the organization and its 1,300 medical care and support staff dedicate themselves to improving community health so everyone can live happy and healthy lives. For additional information visit: <a href="https://www.nhcare.org">www.nhcare.org</a>



#### San Ysidro Health

San Ysidro Health (SYHealth) is a non-profit organization committed to providing high quality, compassionate, accessible, and affordable health care services for the entire family. The organization was founded by seven mothers in search of medical services for their children in 1969. Over fifty years later, SYHealth provides innovative care to more than 145,000 lives in our care through a vast and integrated network of 50 program sites across San Diego County including: medical clinics, dental clinics, behavioral health centers, HIV centers, WIC nutrition centers, mobile medical units, school-based health centers, chiropractic services, pediatric developmental clinic, teen clinic, senior health center and Program for All Inclusive Care for the Elderly (PACE). San Ysidro Health and its program sites are designed under the concept of the Patient Centered Medical Home (PCMH) model of care, where the patient is the focus of all care and services. For additional information please visit San Ysidro Health at <a href="https://www.syhealth.org">www.syhealth.org</a>.



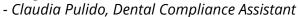
#### Vista Community Clinic

Vista Community Clinic (VCC) opened in 1972 to provide quality healthcare to all community members in need and operates a total of eight dental care clinics, including three co-located with medical services, one stand-alone site, and three dental mobile units. Three of these dental sites are located along the northern San Diego County tier of suburban communities from Oceanside to Escondido. For additional information visit: <a href="https://www.vcc.org">www.vcc.org</a>

#### **Words From Our Partners**

#### Community Health Systems, Inc.

"Good oral health is fundamental to overall health and wellbeing. It helps with the ability to eat, speak, and have a healthy body in general. It increases self-esteem by being able to smile and feel free from decay, toothaches, and gum disease."





## County of San Diego, Health & Human Services Agency, Medical Care Services

"Public private partnerships, like this one with Delta Dental Foundation, Healthy Quality Partners, and seven of our region's Federally Qualified Health Centers, can expand access to oral health for our aging population," said Dr.



Fadra Whyte, Chief Dental Officer for the County of San Diego. "Leveraging oral health resources, expertise and infrastructure can tailor services to better meet seniors' needs. This includes more outreach, greater access and breaking down barriers to provide equitable care for our older adults."

- Fadra Whyte, DMD, MPH, Chief Dental Officer

#### Village Health Center at Father Joe's Villages

"Effective oral health care for the elderly population greatly increases the quality of life for those who already struggle with age related ailments.



Unfortunately, homeless seniors die at a much higher rate than the general population. Homeless individuals pass away for a multitude of reasons, however, restoring dentition to better functionality allows seniors to eat healthy foods like fruits and vegetables which are so vital to consume at an older age to prevent or control diabetes, heart disease, gastrointestinal issues, and other chronic illness common amongst the elderly. Having the funding to provide oral health services, to those who are often on limited incomes and neglected dentally, will fundamentally transform the quality of life for seniors and their entire whole-body health.

Father Joe's Villages has been on the leading edge in providing health care for the homeless. It is the hope of this organization, that because of the Delta Dental Senior Oral Health Coalition initiative, we will be able to provide quality oral health care for the senior homeless population in the form of dentures, crowns, restorations, and treatment for periodontal disease that will help to control and prevent other diseases that are so prevalent in this already health-compromised community."

- Ronald Kehl, DDS, MPH, Dental Director

#### Health Quality Partners of Southern California

"The members of Health Center Partners and Health Quality Partners are most appreciative of Delta Dental Community Care Foundation's support of and investment in our senior oral health coalition to benefit the thousands of



senior patients entrusted to our care. The foundation's vision and long-term commitment to this initiative reflects its accurate and timely understanding of the oral health access and services challenges faced by this patient population, its shared mission to diminish the effects of social determinants upon this particularly vulnerable population, and we are most grateful for their partnership."

- Henry Tuttle, President and CEO of Health Center Partners and Health Quality Partners

#### Imperial Beach Community Clinic



"Being a senior comes with its own set of challenges. As people age, they are more likely to develop more serious health problems. They often struggle with mobility issues, financial troubles, and a decline of their cognitive abilities, generally resulting in poor oral health. Oral health care for seniors is crucial for maintaining their overall health and quality of life. A smile is not just a cosmetic asset for seniors; it's a reflection of overall well-being. Prioritizing senior oral health care is a key investment in a vibrant and fulfilling quality of life."

- Clarissa Damasco, DMD, Dental Director

#### Indian Health Council, Inc.

"As our user population ages, helping our senior patients maintain or replace their dentition is critical to improving their quality of life. Through this partnership with Delta Dental and coalition, we are hoping to increase our senior patient population's access to timely examinations and preventative services. IHC is working towards integrating multiple disciplines through our faculty and we hope to use this partnership to increase access for our services for our senior patients."

- Chance Bodini, DDS, Dental Director

#### Neighborhood Healthcare

"Senior oral health care is not just 'important,' it is critical in preventing oral health challenges such as periodontal disease, which can eventually lead to tooth decay, toothaches, and even tooth loss. Additionally, it is



critical in preventing/managing chronic health challenges such as diabetes, cancer, and heart disease. When a person's ability to eat, speak, and socialize is compromised, a person's quality of life is ultimately under attack. But it doesn't need to be this way – we are working to develop increased options and solutions to improve the oral health care of our senior population."

- Joseph Jordan, DDS, Dental Director

#### San Ysidro Health

"Oral health is not just a smile; it's the cornerstone of overall well-being. At San Ysidro Health, we're committed to expanding access to care for our community of 145,000 patients, especially our cherished seniors," said Dr. Sergio Cuevas,



Chief Dental Officer of San Ysidro Health. "Dental health profoundly impacts quality of life, particularly as we age. Our partnership is dedicated to raising awareness, enhancing accessibility, and championing geriatric dentistry. Every senior deserves dignity and the highest standard of care—it's our shared duty to make that a reality".

- Sergio Cuevas, DDS, Chief Dental Officer

#### **Vista Community Clinic**

"We aim to address the crucial need to provide whole person care to all patients; to include oral healthcare. Through innovative and supportive work aimed at integration, we strive to ensure that our patients have access to all areas of healthcare that they need by facilitating, coordinating, and collaborating with our interdisciplinary teams. We will work to remove barriers to care while we emphasize the importance of and improve the delivery of oral health care to seniors."

- Rebecca Cornille, DDS, Chief Dental Director





A premier consortium of primary health care organizations, Health Center Partners of Southern California is a resource for our 16 members, serving as the medical safety net for families in San Diego, Riverside and Imperial counties.

We believe quality health care is a right.

The Mission is RIGHTEOUS.

The Work

IMPERATIVE.

The Impact PROFOUND.

## Meet Our Family of Companies



Health Center Partners of Southern California (HCP) is a thought leader and innovative influence of change in the primary care marketplace, informing and inspiring our members and partners to enrich the patient experience and improve the human condition.







**Health Quality Partners of** Southern California (HQP) helps improve health outcomes by implementing progressive and collaborative programs to support community health centers caring for the safety net population.

- Program Development & Implementation
- Innovation
- Research & Development
- Shared Services

HQPSOCAL.ORG

**CNECT** is a nationwide group purchasing organization, leveraging the collective power of its 10,000+ members to seamlessly negotiate contracts, saving members money and improving supply chain efficiencies.

- Nationwide Group Purchasing Organization
- Consulting Services
- · Premier Contracted **Affiliate**

CNECTGPO.COM

**Integrated Health Partners of** Southern California (IHP) is a network that unites community health centers for the common purpose of advancing standards of quality care, improving health outcomes and reducing costs.

- Managed Care Contracting
- · Quality & Performance Improvement
- · Data Informative & **Analysis**

IHPSOCAL.ORG

### Our Team is here to help!



Henry N. Tuttle President & Chief Executive Officer



Tracy L. Garmer Chief Operations Officer & Executive Vice President Health Center Partners



**Nicole Howard** Chief Advancement Officer & Executive Vice President Health Quality Partners



**Sparkle Barnes** Chief Strategy Officer & Executive Vice President, CNECT



Frank Whelan Chief Financial Officer Executive Vice President, Integrated Health Partners













#### The Impact of Health Centers in San Diego County



Health Center Partners of Southern California, serving San Diego, Riverside, and Imperial counties, has fifteen members in San Diego County. These members provide tremendous value and significant impact to the communities they serve through CARE FOR DIVERSE POPULATIONS, STATE-OF-THE-ART PRACTICES, and INTEGRATED CARE with a focus on MANAGING CHRONIC CONDITIONS, PREVENTATIVE CARE, and QUALITY **HEALTH OUTCOMES.** 

This report highlights their 2022 contributions.



#### **Care for Diverse Populations**







12.360

Agricultural Workers





203 928 low Income

Identify As An Ethnic Or Racial Minority





Veterans

16.607 Experiencing Homelessness



#### **Integrated Care: Patient Visits**

**Patients Served** 



1,593,268 **Medical Services** 



182.692 **Dental Services** 



9,090 **Vision Services** 



164,131 Mental Health Services



4,470 Substance Use **Disorder Services** 



77,516 Other Professional Services (Nutritionists, Podiatrists, etc.)



64,342 **Enabling Services** 



#### **Managing Chronic Conditions**



13,996 **Patients With Asthma** 



11.553 **Patients With Heart Disease** 



1,713 **Patients Living** With HIV/AIDS



44,225 **Patients With Diabetes** 



72,164 Patients With Controlled Diabetes



64,557 **Patients With** Hypertension



100,463 **Patients With** Controlled Hypertension



## The Impact of Health Centers in San Diego County





#### **Preventative Care**



#### State-of-the-Art Practices



46,699 Breast Cancer Screenings



100,330 Cervical Cancer Screenings



114,285
Patients Received
Immunizations And
Seasonal Flu Vaccines



9 Health Centers Providing In-House Pharmacy Services



Centers Offer Telehealth Care

#### **References and Data Sources**

- "Low Income" refers to those with earnings at or below 200% of federal poverty level (FPL) guidelines.
- Care for Vulnerable Populations: Bureau of Primary Health Care, HRSA, OSHPD/HCAI, 2022 Uniform Data System.

#### **Health Centers Included in This Analysis**

- 1. Community Health Systems, Inc.
- 2. Father Joe's Villages, Village Health Center
- 3. Imperial Beach Community Clinic
- 4. Indian Health Council, Inc.
- 5. La Maestra Community Health Centers
- 6. Neighborhood Healthcare
- 7. OPSAM Health
- 8. Planned Parenthood of the Pacific Southwest, Inc.
- 9. San Diego American Indian Health Center
- 10. San Diego Family Care
- 11. San Ysidro Health
- 12. Southern Indian Health Council, Inc.
- 13. Sycuan Medical Dental Center
- 14. TrueCare
- 15. Vista Community Clinic



# Why the Delta Dental Community Care Foundation is prioritizing Senior Oral Health



1 in 5

Americans will be over age 65 by 2040<sup>2</sup>



2-3x
higher rate of untreated tooth decay among Black and Mexican-American seniors compared to the general population 4



2034
year people 65+ will outnumber children

under 181



aged 65+ living in poverty in the U.S. have lost all natural teeth due to decay or gum disease <sup>3</sup>



1/2
of Medicare population have no dental insurance coverage<sup>5</sup>

Sources: <sup>1</sup> US Census Bureau, 2018. <sup>2</sup> 2017 Profile of Older Americans. Administration for Community Living (ACL), Department of Health and Human Services. 2017
<sup>3</sup> Drilling Down on Dental Coverage and Costs for Medicare Beneficiaries. Kaiser Family Foundation, 2019. <sup>4</sup> Centers for Disease Control and Prevention. Oral Health Surveillance Report: Trends in Dental Caries and Sealants, Tooth Retention, and Edentulism, United States, 1999–2004 to 2011–2016. US Dept of Health and Human Services; 2019.
<sup>5</sup> Medicare and Dental Coverage: A Closer Look. Kaiser Family Foundation Issue Brief, July 28, 2021.

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## Oral Health Equity in Context

Health outcomes for people of color are worse than their counterparts in 80% of health measures

By 2045, the majority of the population in the US will be people of color

The social determinants of health are responsible for 80-90% of health outcomes in the United States

## Medi-Cal Covers Dental Care for Seniors



#### A Healthy Smile Never Gets Old

Healthy teeth and gums are an important part of our overall health. As we age, however, changes in our body increase our risk for developing dental conditions like cavities and gum disease. Practicing these good oral health habits can help keep you and your smile healthy:



Brush your teeth twice a day and floss daily.



If you have dentures, clean them daily with cleaners made for dentures. Remember to brush your gums with a soft toothbrush.



Eat a healthy, well-balanced diet.



See the dentist for a check-up once a year.

As a Medi-Cal member, your benefits include dental coverage at little or no cost to you. Even if you have Medicare or Medicare Advantage, Medi-Cal can cover dental benefits not covered by Medicare. You are covered for these common services:

- Dental exams (every 12 months)
- Teeth cleaning (every 12 months)
- Scaling and root planing
- Fluoride varnish (every 12 months)
- X-ravs
- Fillings
- Crowns
- Root canals
- Partial and full dentures
- Denture relines
- Tooth removal
- Emergency services

Go to **SmileCalifornia.org** and click the "Find a Dentist" button to find a dentist near you.



## **Oral Health Services for 2022**



### Health Center Partners' Member Health Centers





Member health centers that provide comprehensive oral

## 45 Sites in 5 Counties



Source: California Health and Human Services Agency, 2022 Office of Statewide Health Planning and Development (OSHPD). OSHPD data for 13/17 member health centers. Three member health centers that do not report under OSHPD reported their data directly to HCP. Due to licensing, multiple sites may be represented under one site in OSHPD.

health services

## Scope of Oral Health Services



232,976
Dental Visits in 2022

#### Services\*

- Oral Health Education
- Care Coordination
- Orthodontics
- Exams
- Preventative (Cleanings, Sealants)
- School-Based
- Major Restorative
  Treatment (Crowns,
  Root Canals)
- Sedation
- Minor Restorative
  Treatment (Fillings)
- Mobile Dental

\*Services vary by dental site.

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