



## Benefits of Membership with Health Quality Partners

*Benefits of membership are provided by Health **Quality** Partners,  
a subsidiary of Health **Center** Partners.*



## About Health Center Partners of Southern California (HCP) and Health Quality Partners of Southern California (HQP)

Health Center Partners (HCP) is a regional primary care organization and Health Center Controlled Network (HCCN), established in 1977. HCP provides education, training, and technical assistance through its subsidiary, Health Quality Partners (HQP). Established in 1998 with a mission to advance health equity and wellness in communities served by our members, HQP serves as an innovation hub through the implementation of collaborative grants and research funding across multiple domains.

**Health Quality Partners (HQP) supports community health centers in caring for their patients by fostering collaboration and connection through:**

- Developing innovative programming.
- Facilitating shared learning through a variety of professional peer groups.
- Incubating programs and developing resources through collaborative grant writing.
- Promoting strategic policies and advancement through advocacy.
- Providing a wide array of exclusive member-driven services.

## Shared Learning Network (SLN)

The Shared Learning Network (SLN) comprises fifteen facilitated peer groups for community health center executive leadership and various professional staff. These peer groups offer members an incredible opportunity to receive updates on current topics and issues, exchange information, participate in training, share best practices, and make recommendations on the development of health policy. For more information or to request to join a leadership or peer group contact Member Services at [members@hqpsocal.org](mailto:members@hqpsocal.org).

# Shared Learning Network (Peer Groups)

## Leadership Networks

Chief Financial  
Officers Leadership  
Network

Chief Human  
Resources Officers  
Leadership Network

Chief Medical  
Officers Leadership  
Network

Chief Operating  
Officers Leadership  
Network

## Peer Networks

Behavioral  
Health Directors  
Peer Network

CaAIM  
Peer Network

Compliance  
Peer Network

Emergency  
Preparedness  
Peer Network

Human Resources  
Peer Network

Oral Health Directors  
Peer Network

Outreach Eligibility  
& Enrollment  
Peer Network

Program & Fund  
Development  
Peer Network

Quality Improvement  
Peer Network

Revenue Cycle  
Peer Network

Workforce  
Peer Network

Pharmacy Peer  
Network (coming soon)

## Professional Development

HQP provides targeted training and technical assistance to increase member confidence in areas including:

Compliance  
Quality Improvement  
Contracting  
Revenue Cycle  
Financial Management

Managed Care Operations  
Health Information Technology  
Population Health Management  
Artificial Intelligence  
Program Evaluation

A series of learning and professional development opportunities are provided via virtual, hybrid, and in-person sessions, offering members a chance to learn directly from leaders driving innovation in health care. Members are surveyed regularly for input on needed and desired learning, ensuring that the topics we offer are relevant and applicable.

## Annual Events

BEHAVIORAL  
HEALTH  
INTEGRATION  
SUMMIT

COMMUNITY  
HEALTHCARE  
EMERGENCY  
PREPAREDNESS  
ACADEMY

EVALUATION AND  
LEARNING FORUM

SOCIAL DRIVERS  
OF HEALTH  
ROUNDTABLE

WORKFORCE  
SUMMIT



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of Southern California

## Government Affairs

HCP is the region's preeminent authority and health care policy advocate for health centers and their patients. We act as the trusted voice for our members, who serve the health needs of communities throughout southern California in San Diego, Riverside, and Imperial counties.

We strive to ensure that our members' voices are heard by putting the issues confronting community health centers and their patients in front of lawmakers at the local, state and national levels.

Our goal is to advance policies that expand access to care and improve health outcomes for Californians.

## Research

HQP offers collaborative research opportunities with other FQHC and academic partners, facilitating research on topics that align with the interests and needs of members and their patient populations. By leveraging HQP's history of high-quality and experienced research practices, we ensure representation of the patient populations our members serve in research studies and publications. Clinical research provides an opportunity for health centers to offer the latest treatment advances to their patients.





## Collaborative Grant Funding

HQP prepares and submits collaborative applications for federal, state, county, and private and public foundation grant funding opportunities on behalf of their member health centers to support activities. These activities may include:

- Enrollment programs to ensure patients are covered under private or public health insurance options
- Community wellness initiatives
- integrated behavioral health programs
- integrated oral health care services

Funding to support key infrastructure like health information technology and emergency preparedness and response services is also identified and secured. HQP's program managers and evaluation manager provide members with program support, fiscal management, outcome evaluation, and impact analysis throughout the grant-funded project lifecycle.

## Evaluation

HQP conducts utilization-focused process and outcome evaluations for many of its collaborative-grant funded programs. The Evaluation Manager provides outcome evaluation and impact analysis throughout the grant-funded project lifecycle, using mixed evaluation methods to identify health equity-related service gaps, improve outcomes, and assess programmatic value at multiple levels. Also, HQP offers its annual Evaluation and Learning Forum whereby members may share outcomes from grant-funded programs they've implemented and evaluated at their health centers. Outcomes from HQP's evaluations have been featured at several national conferences, highlighting our commitment to the dissemination of evidence-based practices.



## Emergency Preparedness

Established in 2002, the Emergency Preparedness & Response Department assists member community health centers in their preparation for, and ability to respond to, local disasters and public health emergencies. HCP and HQP advocate for emergency preparedness resources through direct support and representation of members and communities at the state, local, tribal, and territorial (SLTT) levels. Emergency preparedness services are provided at no cost to members and are available for purchase to non-member health centers nationwide.



## Managed Care Support

HQP staff provide comprehensive assistance in health plan negotiation, contracting, maintenance, and review with various health plans, hospitals, provider groups, and ancillary services for a monthly fee. We are familiar with a variety of payment methodologies, including PMPM and P4P programs and innovation incentives, and will monitor contract performance and trends. Staff can facilitate the acquisition of additional contracts to meet the member's business objectives, including dental, vision, and other ancillary or medical group contracts, as needed. Staff will conduct thorough analysis and will generate reports to support informed decision-making throughout the contracting process. Contracts are compliant with DMHC, DHCS, and California Regulations, and member contract terms and negotiations are kept strictly confidential.

## Shared Savings Agreements and GPO Contracts

As a member, your organization is already benefiting from the experience and commitment of the HCP Family of Companies. That includes the ability to work with CNECT, our national group purchasing organization. Your member benefits extend to purchasing support, evaluation of purchasing needs, customized operational and management solutions, and significant savings on items and services. With the help of CNECT and its comprehensive portfolio of purchasing contracts, more money and time may be spent delivering quality care to your patients.

## Contact Member Services



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**PARTNERS**  
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A Family of Companies

**The Mission**  
RIGHTEOUS

**The Work**  
IMPERATIVE

**The Impact**  
PROFOUND