



# Integrated Health Partners of Southern California

## Working to Deliver Better Health Outcomes and Healthier Lives

For over 40 years, community health centers have been the backbone for primary care services to Southern California's low-income residents. As the health care landscape evolves to prioritize demonstrated value and efficiency, health centers must evolve to meet the challenge.

Integrated Health Partners, a subsidiary of Health Center Partners of Southern California, unites the power and passions of nine health center corporations into a clinically integrated network, tasked with accelerating quality improvement and cost containment through shared services. Our goal is to provide ethnically and culturally sensitive care while holding ourselves accountable to the highest clinical standards.

“As a clinically integrated network, IHP provides teams, tools, and data that support health centers in delivering quality care and ensuring high clinical quality outcomes to the communities we serve.”



**Dr. Rakesh Patel**

Board Chair, Integrated Health Partners and  
Chief Executive Officer, Neighborhood Healthcare

### Members

- Community Health Systems, Inc.
- Father Joe's Villages
- Imperial Beach Community Clinic
- Neighborhood Healthcare
- San Diego Community Health Center
- San Diego Family Care
- San Ysidro Health
- TrueCare
- Vista Community Clinic



More than 350,000 directly contracted lives across six health plans.



## Improved Clinical Performance

- Leveraging data aggregation, analysis, and sharing
- Enabling collaboration through continuous quality improvement driven by clinical care managers who are supported by extensive data analysis
- PCMH certified primary care sites
- Standard clinical protocols derived from nationally recognized best practices
- Integrated primary care and behavioral health to address underlying issues and co-morbidities



## Dynamic Collaboration

- Utilizing clinical and claims data to drive innovation and improved quality outcomes
- Aligning technology standards, education and training to achieve economies of scale
- Harnessing critical data and important performance improvement benchmarks to collectively drive the quality improvements necessary for future success
- Validating data and connecting health records through IHP's population health management tool, strengthening opportunities for our members to enhance patient health and happiness in the communities they serve



## Improved Financial Performance

- Establishing shared performance objectives with health plans to move beyond transactional metrics of quality
- Reviewing performance proactively to provide focus on closing data gaps
- Negotiating contracts to reduce costs
- Robust funds flow model aligned with quality outcomes
- Value based care approach to patient care, contracting, and operational practices



## Broad Reach

- Nine San Diego based members, with care sites throughout San Diego and Riverside
- Partnered with Community Health Group, Blue Shield of California, Inland Empire Health Plan, Molina Healthcare, Anthem Blue Cross, and Sharp Community Medical Group